



ERA EXPLORER Evidence Storage

Learner Delight Team



ERA EXPLORER SYSTEM CHECK

- | | | |
|-------------------------|--------------------------|---|
| - ERA Server Address | 192.168.100.10 | ✓ |
| - Operating System | Microsoft Windows 10 Pro | ✓ |
| - RAM Availability | 4.44 GB RAM Available | ✓ |
| - Evidence Storage | Checking.. | ○ |
| - .NET Framework | | ○ |
| - Internet Availability | | ○ |
| - Microsoft Office | | ○ |
| - Detecting ERA Buddy | | ○ |
| - Application Monitor | | ○ |
| - Worm Approval | | ○ |
| - LAN Speed | | ○ |



Solution

**Add missing WMIC exe on your system
(only for Windows 11)**

Step 1: Open command prompt with administrator, type 'wmic diskdrive get size' command,

```
C:\Windows\System32>wmic diskdrive get size  
Size  
512105932800
```



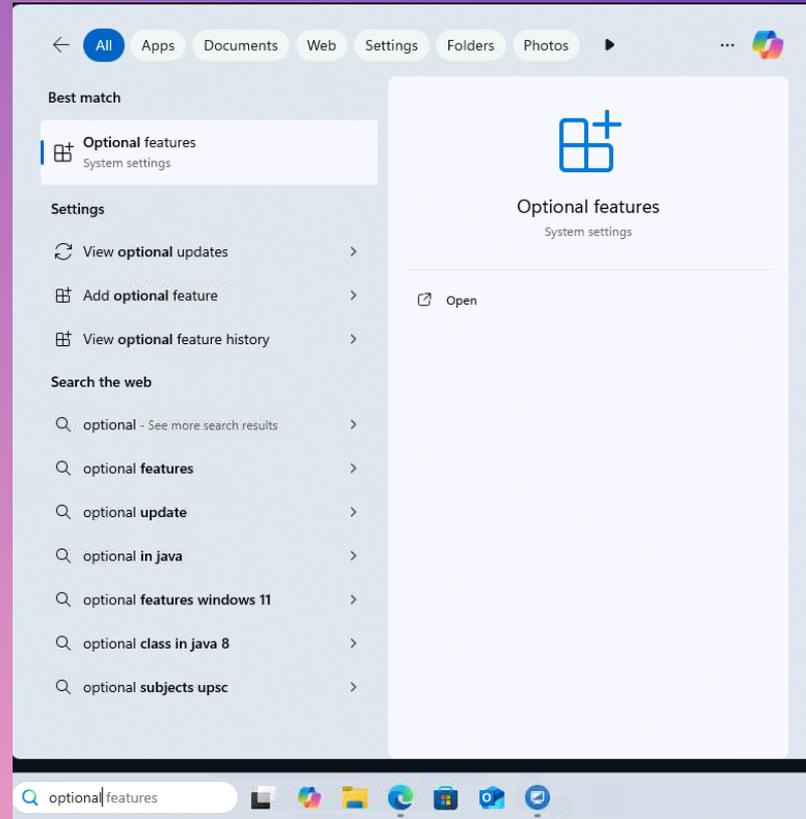


```
C:\Windows\System32>wmic diskdrive get size  
Size  
512105932800
```

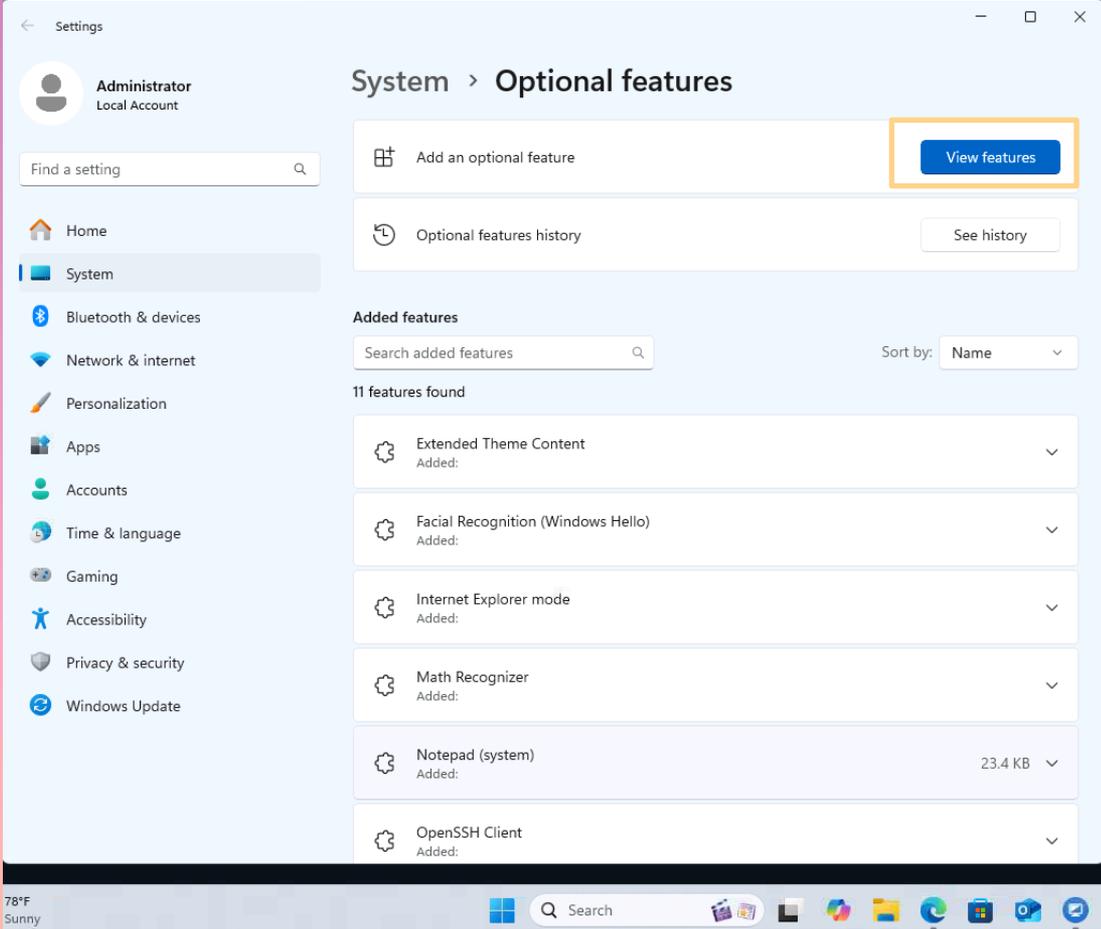
That type of output is expected



Step 2: If not getting expected output, then open “Optional features”



Step 3: Click on view features button



The screenshot shows the Windows Settings application. The title bar reads "Settings" with standard window controls. The user profile is "Administrator, Local Account". The left sidebar lists various settings categories, with "System" selected. The main content area is titled "System > Optional features". At the top, there is a button "Add an optional feature" and a blue "View features" button, which is highlighted with a yellow border. Below this is the "Optional features history" section with a "See history" button. The "Added features" section includes a search bar, a "Sort by: Name" dropdown, and a list of 11 features found. The features listed are: Extended Theme Content, Facial Recognition (Windows Hello), Internet Explorer mode, Math Recognizer, Notepad (system) (23.4 KB), and OpenSSH Client. The Windows taskbar at the bottom shows the temperature as 78°F, the weather as Sunny, and various application icons.

Settings

Administrator
Local Account

Find a setting

Home

System

Bluetooth & devices

Network & internet

Personalization

Apps

Accounts

Time & language

Gaming

Accessibility

Privacy & security

Windows Update

System > Optional features

Add an optional feature

View features

Optional features history

See history

Added features

Search added features

Sort by: Name

11 features found

- Extended Theme Content
Added:
- Facial Recognition (Windows Hello)
Added:
- Internet Explorer mode
Added:
- Math Recognizer
Added:
- Notepad (system)
Added: 23.4 KB
- OpenSSH Client
Added:

78°F
Sunny

Search

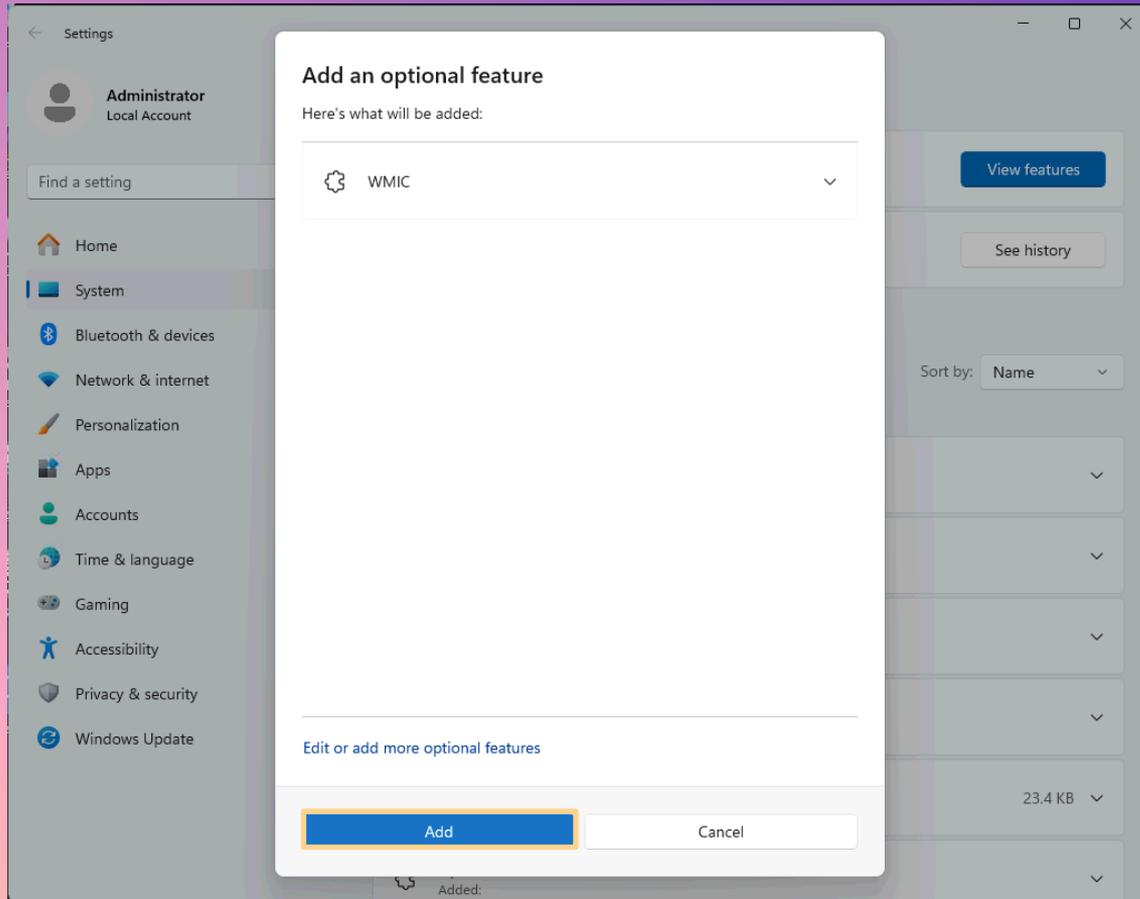


Step 4: type wmic in search bar, & select wmic check box

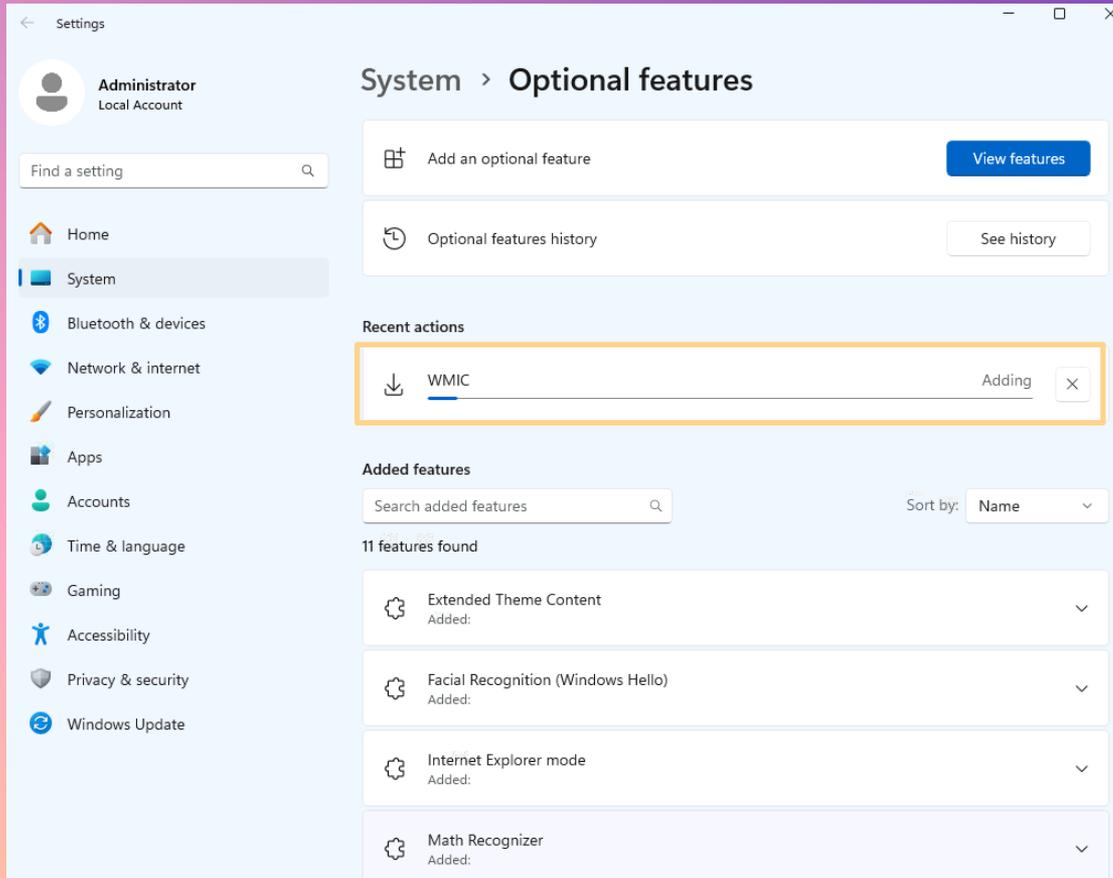
The screenshot shows the Windows Settings application with the 'Add an optional feature' dialog box open. The search bar at the top of the dialog contains the text 'wmic'. Below the search bar, it indicates '1 feature found'. A single result, 'WMIC', is listed with a check box to its right. The check box is currently unchecked and is highlighted with an orange rectangular box. The background shows the Windows Settings interface with the 'System' category selected in the left-hand navigation pane. The user is identified as 'Administrator Local Account'. The dialog box also includes a 'View features' button, a 'See history' button, and a 'Sort by: Name' dropdown menu.



Step5: Click on “Add” button



Step6: wait for complete addition of wmic



Settings

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Find a setting

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Windows Update

System > Optional features

Add an optional feature [View features](#)

Optional features history [See history](#)

Recent actions

↓ WMIC Adding [×](#)

Added features

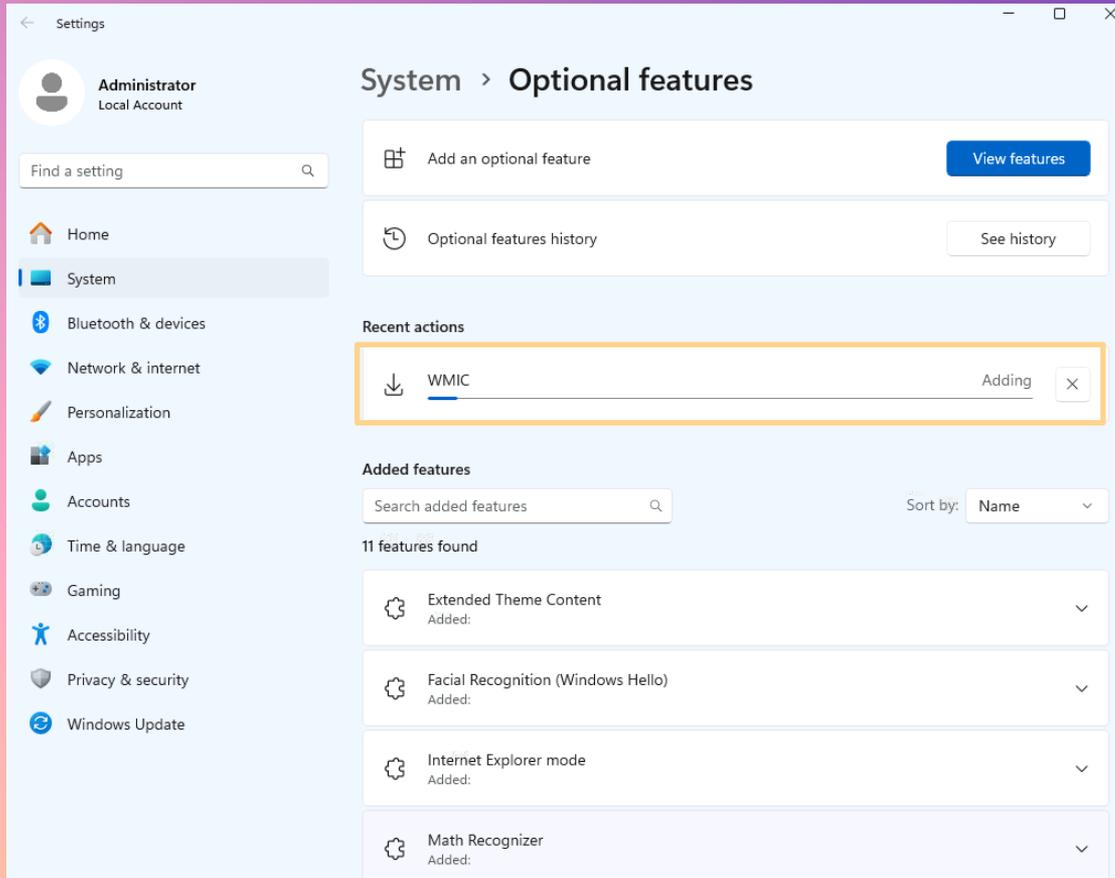
Search added features [Q](#) Sort by: **Name** ▾

11 features found

- Extended Theme Content
Added: ▾
- Facial Recognition (Windows Hello)
Added: ▾
- Internet Explorer mode
Added: ▾
- Math Recognizer
Added: ▾



Step6: wait for complete addition of wmic



The screenshot displays the Windows Settings application, specifically the 'System > Optional features' page. The user is logged in as 'Administrator, Local Account'. The left sidebar shows various system categories, with 'System' selected. The main content area is divided into several sections:

- System > Optional features**: A search bar 'Find a setting' is at the top left. Below it, there are two main options: 'Add an optional feature' (with a plus icon) and 'Optional features history' (with a clock icon). A blue 'View features' button is next to the first option, and a 'See history' button is next to the second.
- Recent actions**: A section containing a single entry for 'WMIC' with a download icon, a progress bar, and the status 'Adding'. This entry is highlighted with a yellow border.
- Added features**: A section with a search bar 'Search added features' and a 'Sort by: Name' dropdown menu. Below this, it states '11 features found' and lists four features: 'Extended Theme Content', 'Facial Recognition (Windows Hello)', 'Internet Explorer mode', and 'Math Recognizer'. Each feature has a gear icon and a 'Added:' label.





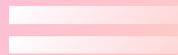
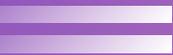
Open ERA EXPLORER

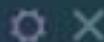
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Resolved





ERA EXPLORER SYSTEM CHECK

- ERA Server Address	192.168.1.37	✓
- Operating System	Microsoft Windows 10 Pro	✓
- RAM Availability	1.04 GB RAM Available	✓
- Evidence Storage	Drive D: 32.48 GB Free	✓
- .NET Framework	Available	✓
- Internet Availability	Available	✓
- Microsoft Office	Version: Office 365 / 2016 / 2019	✓
- Detecting ERA Buddy	Running	✓
- Application Monitor	Running	✓
- Worm Approval	Machine ID: 1913003	✓
- LAN Speed	Response Time: 2.19 ms	✓

Proceed





THANKS!

