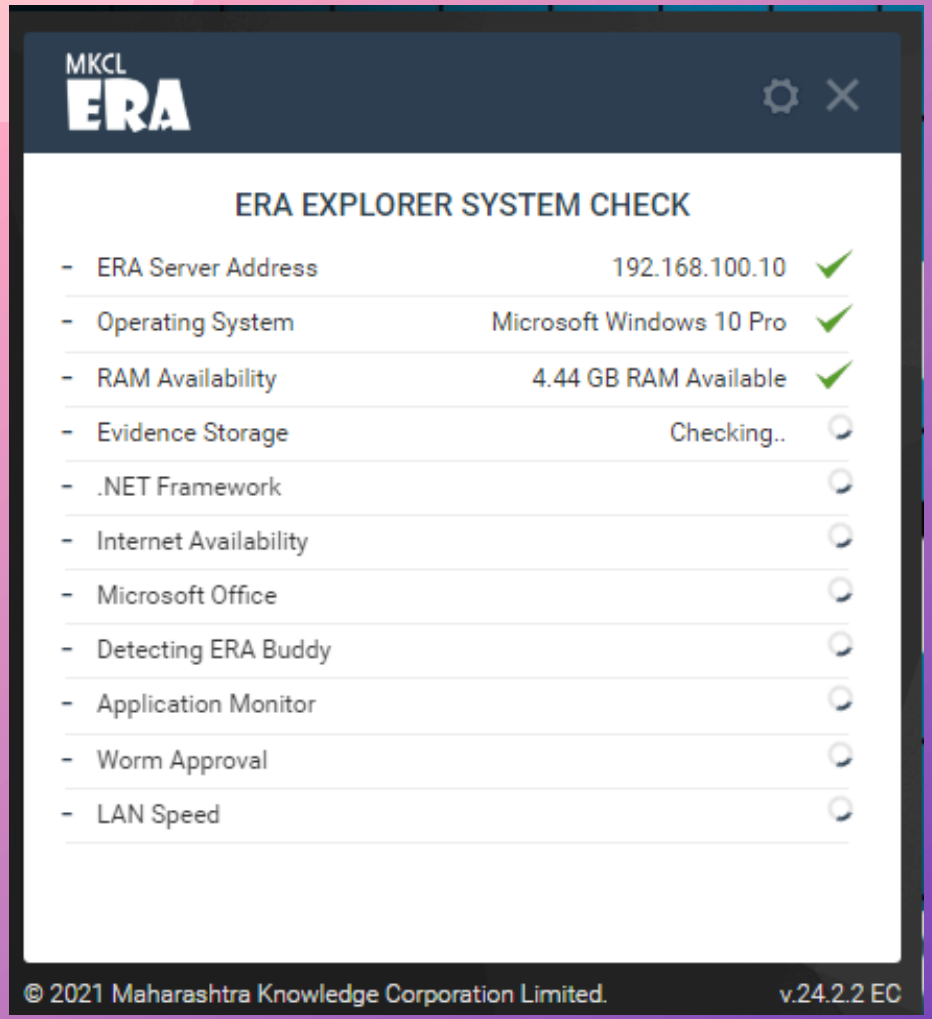
# ERA EXPLORER
# Evidence Storage

Learner Delight Team


MKCL
ERA
ERA EXPLORER SYSTEM CHECK
ERA Server Address
192.168.100.10
Operating System
Microsoft Windows 10 Pro
RAM Availability
4.44 GB RAM Available
Evidence Storage
Checking..
.NET Framework
Internet Availability
Microsoft Office
Detecting ERA Buddy
Application Monitor
Worm Approval
LAN Speed
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# Solution

Add missing WMIC exe on your system
(only for Windows 11)

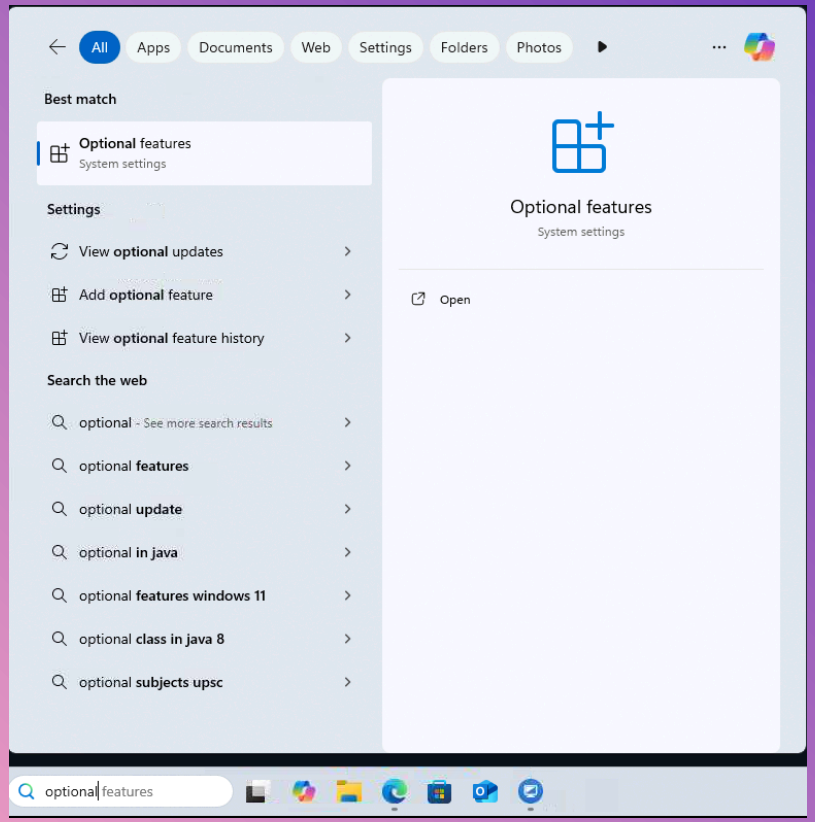
**Step 1:** Open command prompt with administrator, type**‘wmic diskdrive get size’** command,

```
C:\Windows\System32>wmic diskdrive get size
Size
512105932800
```

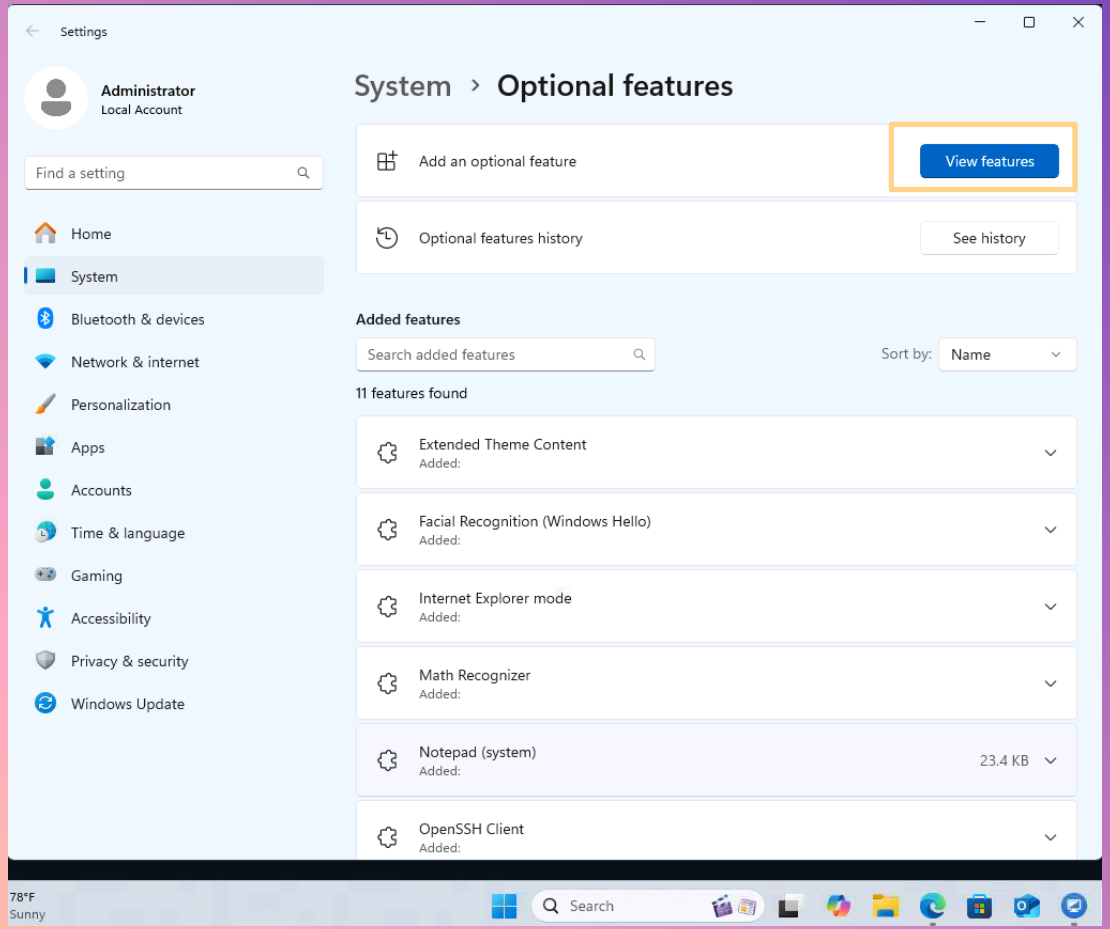
```
C:\Windows\System32>wmic diskdrive get size
Size
512105932800
```

That type of output is expected

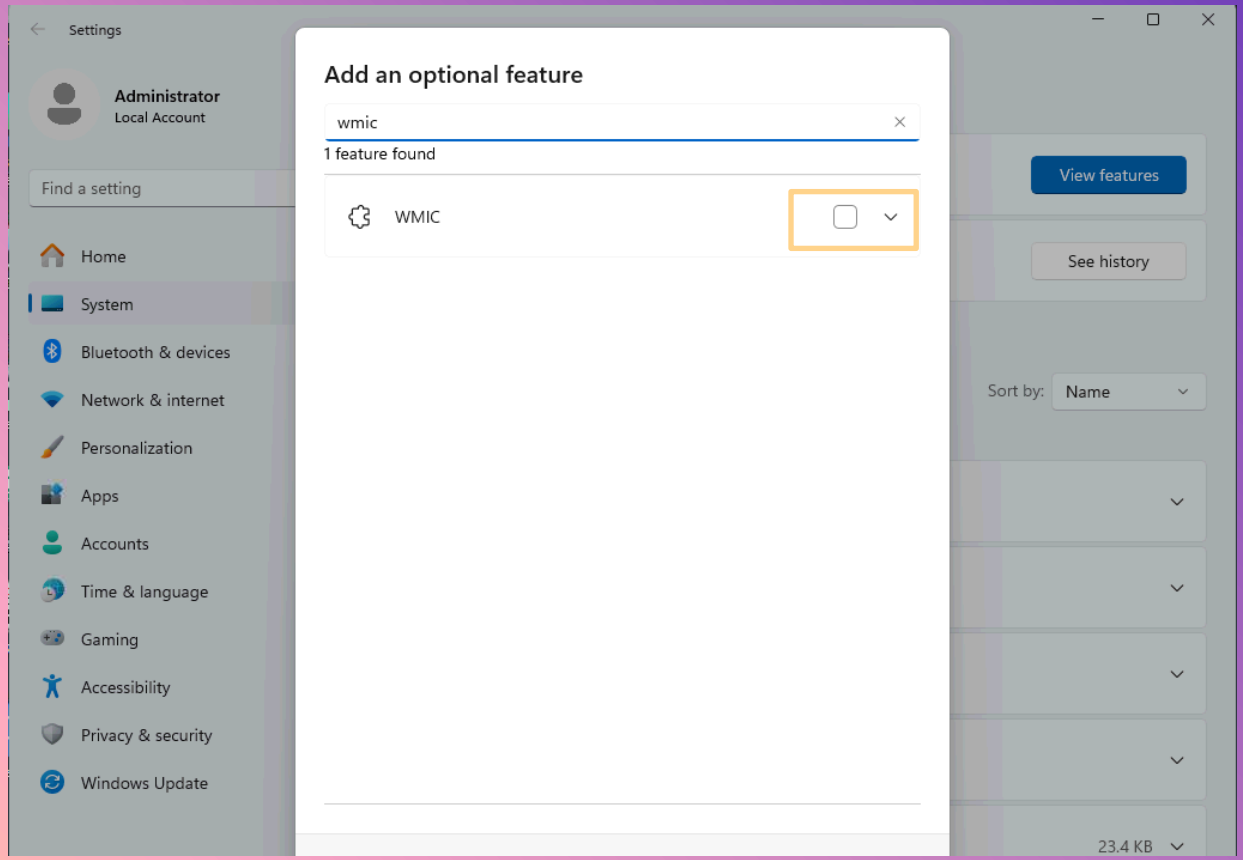
# Step 2: If not getting expected output, then open “Optional features”



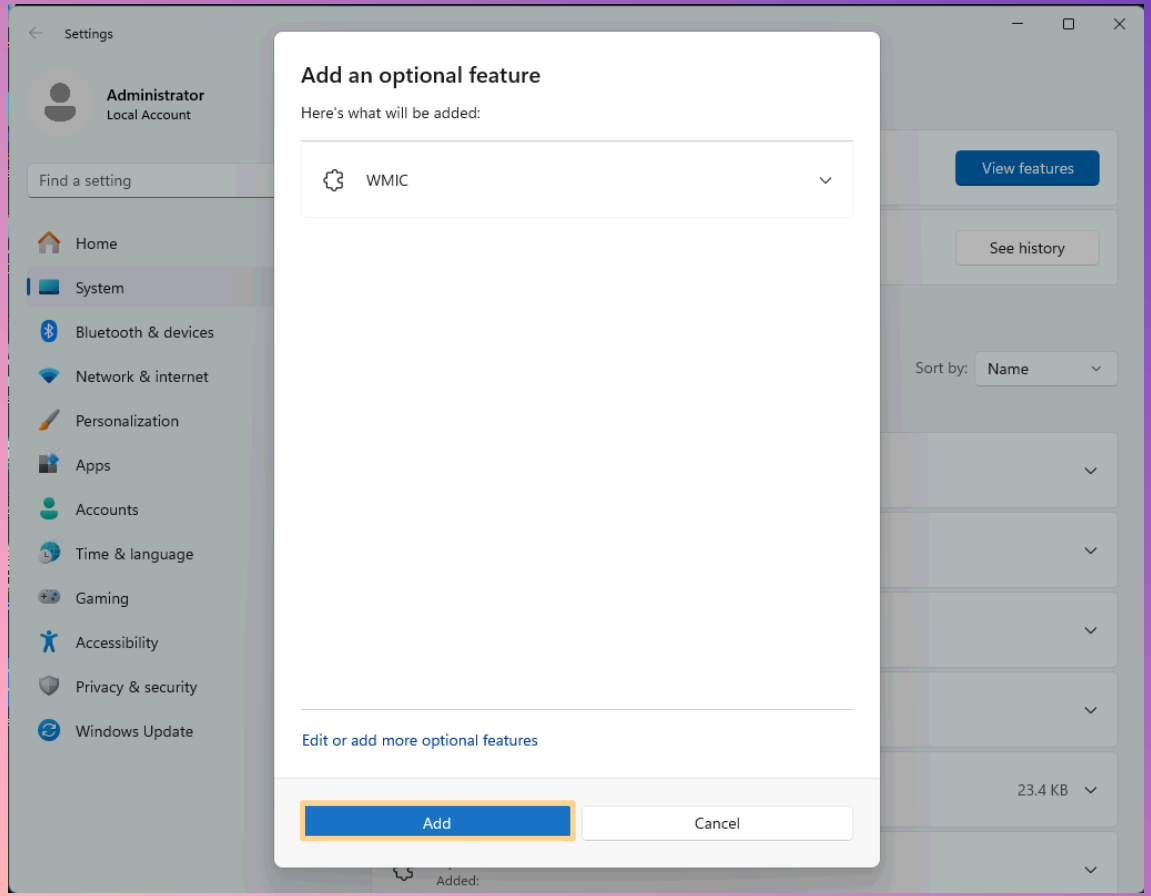
# Step 3: Click on view features button



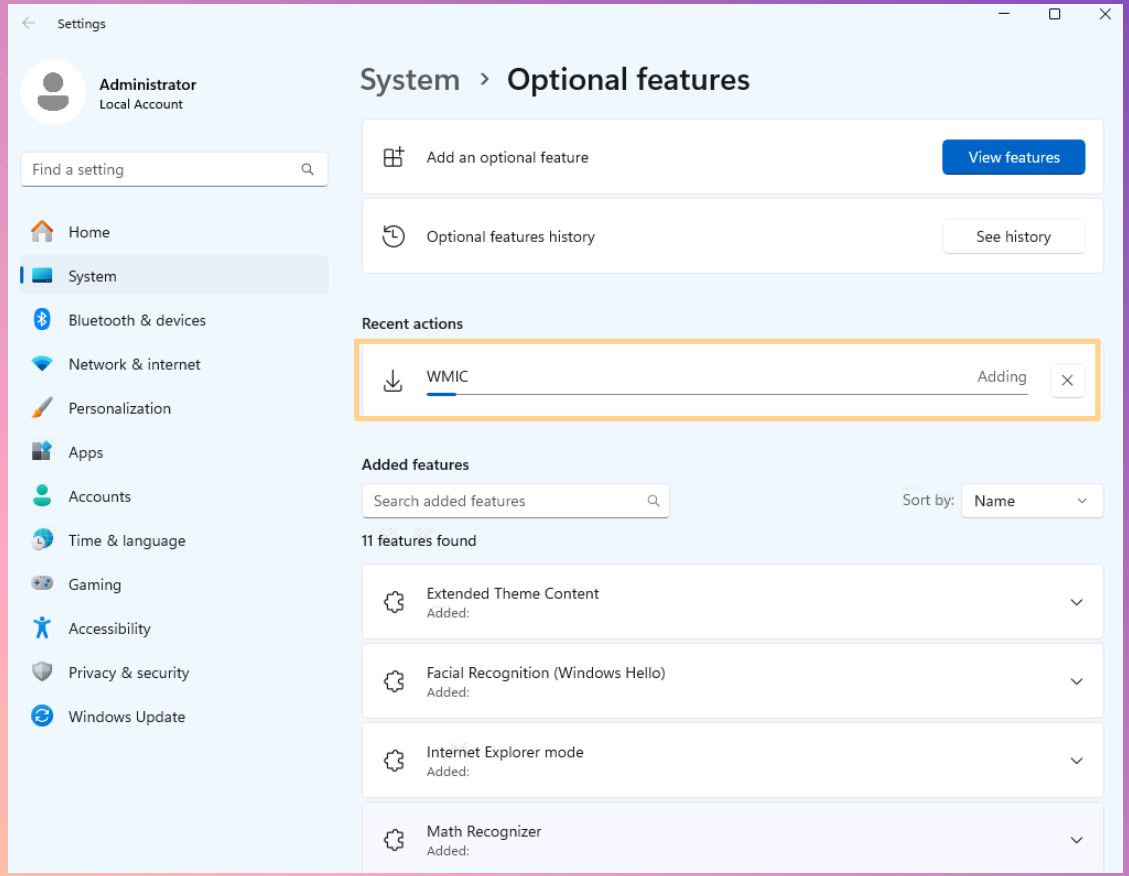
# Step 4: type wmic in search bar, & select wmic check box



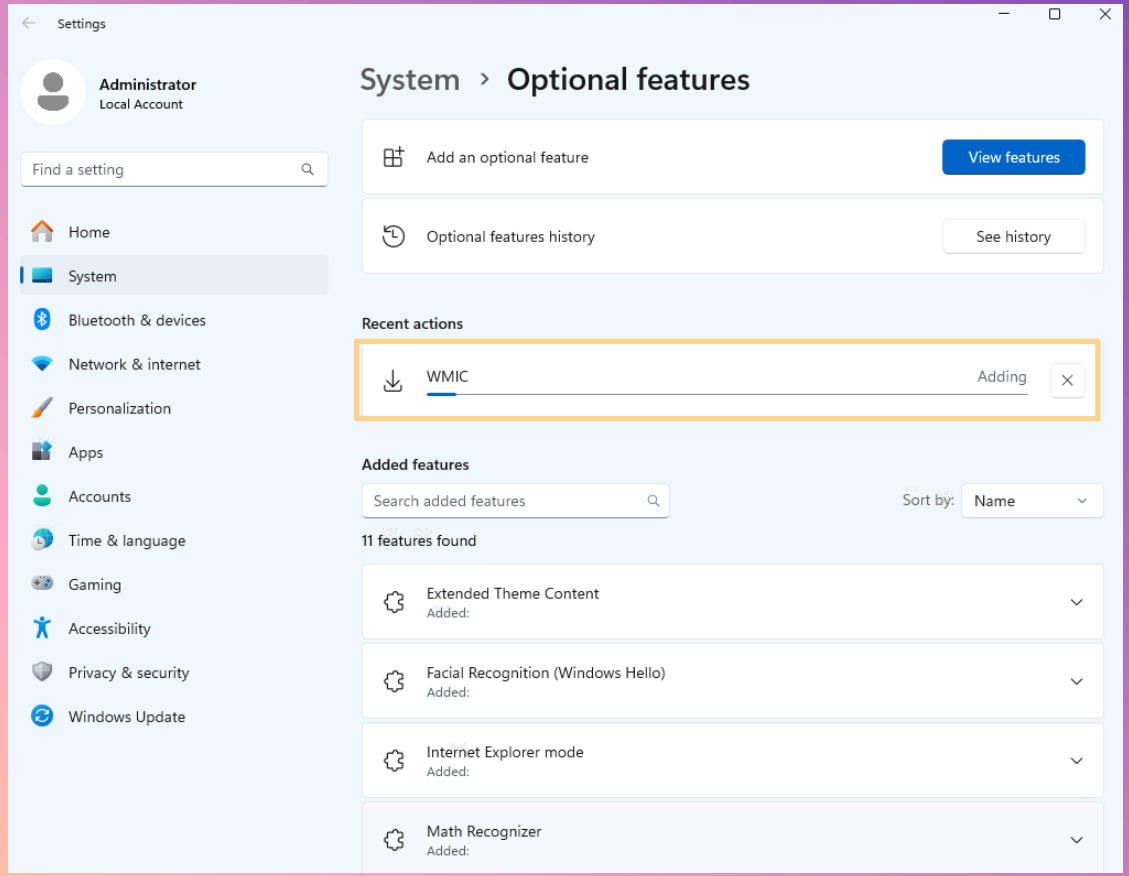
# Step5: Click on “Add” button



# Step6: wait for complete addition of wmic



# Step6: wait for complete addition of wmic



# Open ERA EXPLORER

Learner Delight Team

# Resolved

MKCL
ERA
ERA EXPLORER SYSTEM CHECK
- ERA Server Address 192.168.1.37
- Operating System Microsoft Windows 10 Pro
- RAM Availability 1.04 GB RAM Available
- Evidence Storage Drive D: 32.48 GB Free
- .NET Framework Available
- Internet Availability Available
- Microsoft Office Version: Office 365 / 2016 / 2019
- Detecting ERA Buddy Running
- Application Monitor Running
- Worm Approval Machine ID: 1913003
- LAN Speed Response Time: 2.19 ms
Proceed
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# THANKS!