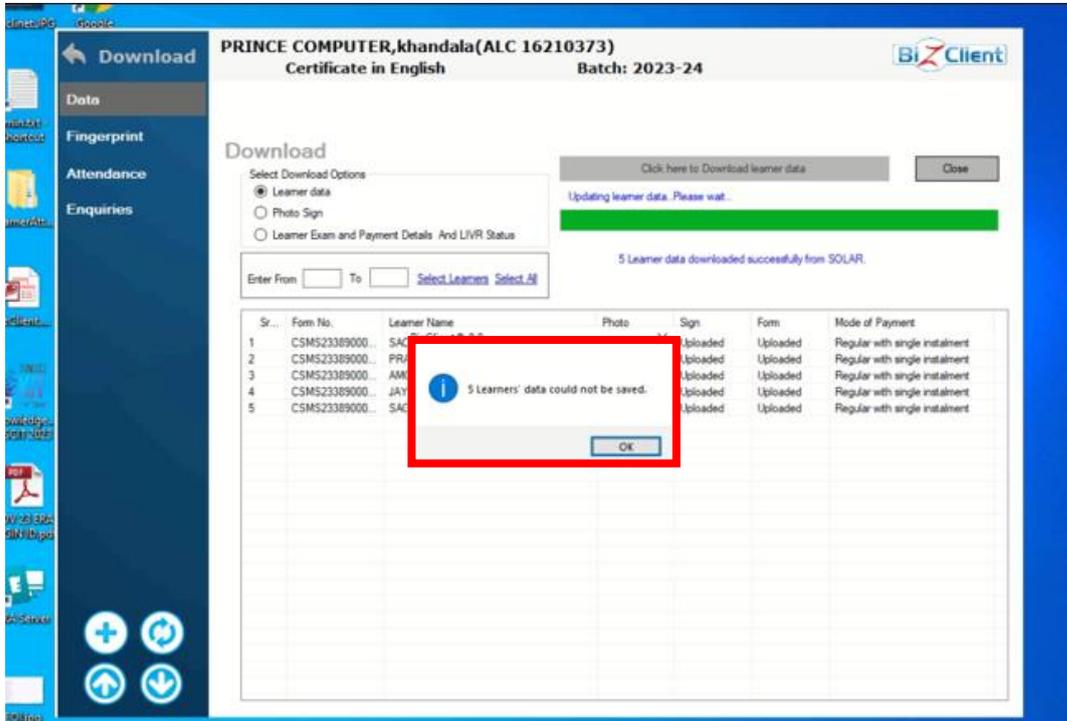
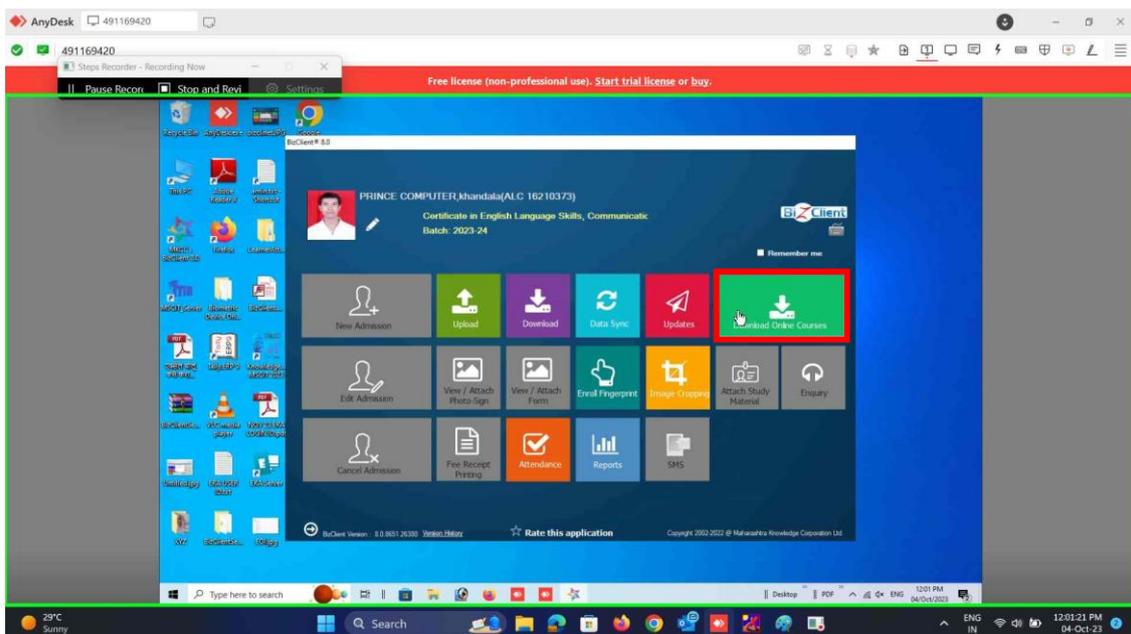


Issue: learner Data could not be saved.

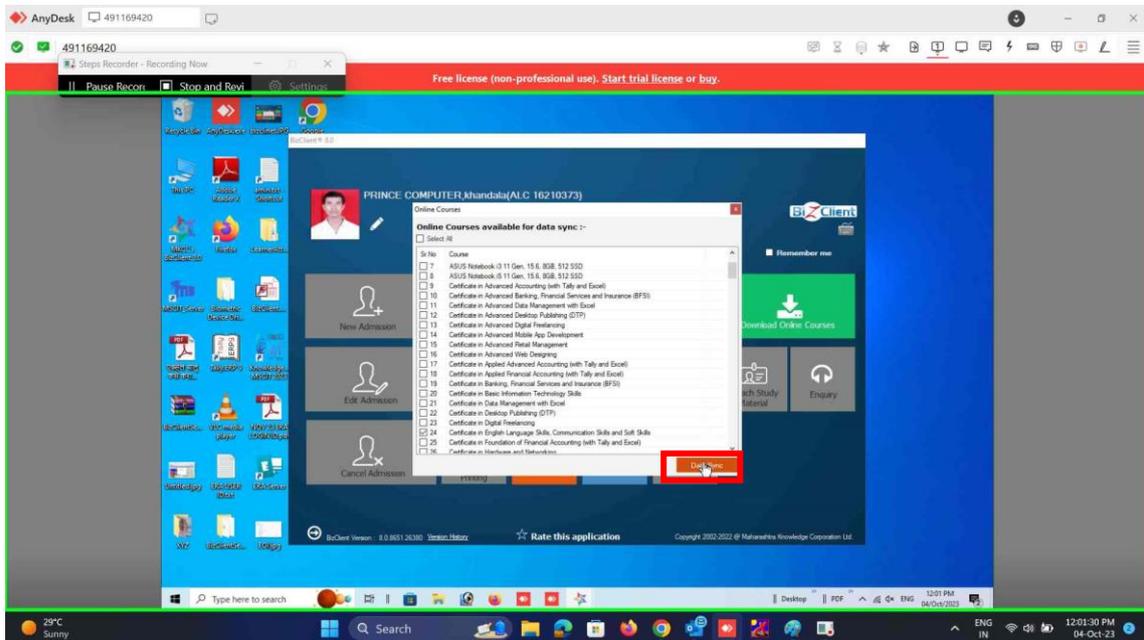
Follow the below steps to resolved this issue



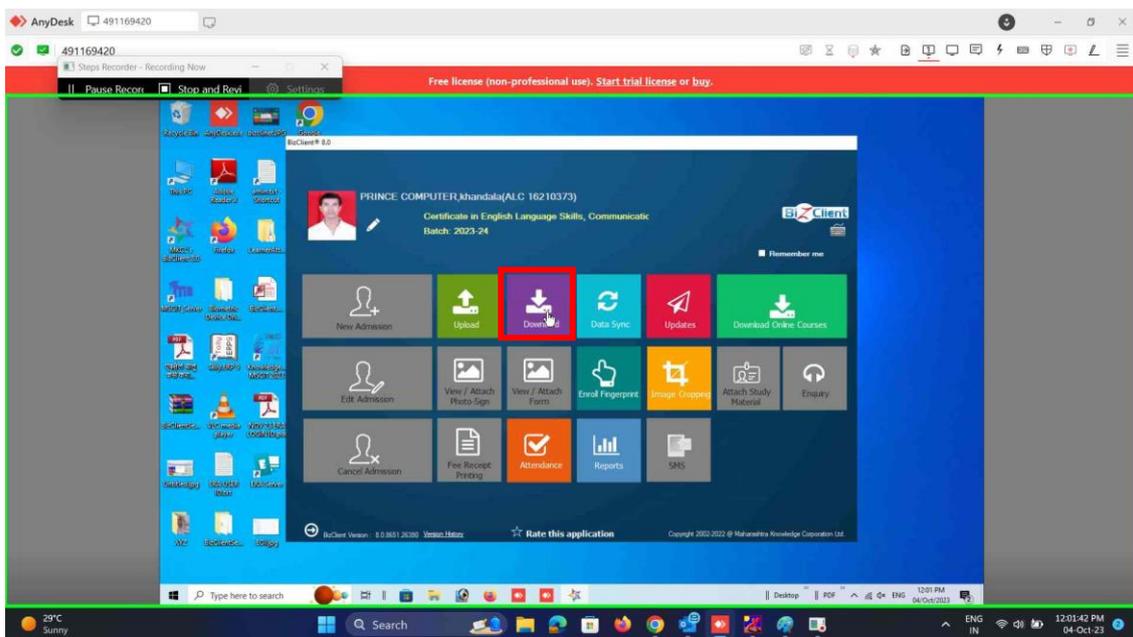
Step1: Open the BizClient application and click on the Download online course button



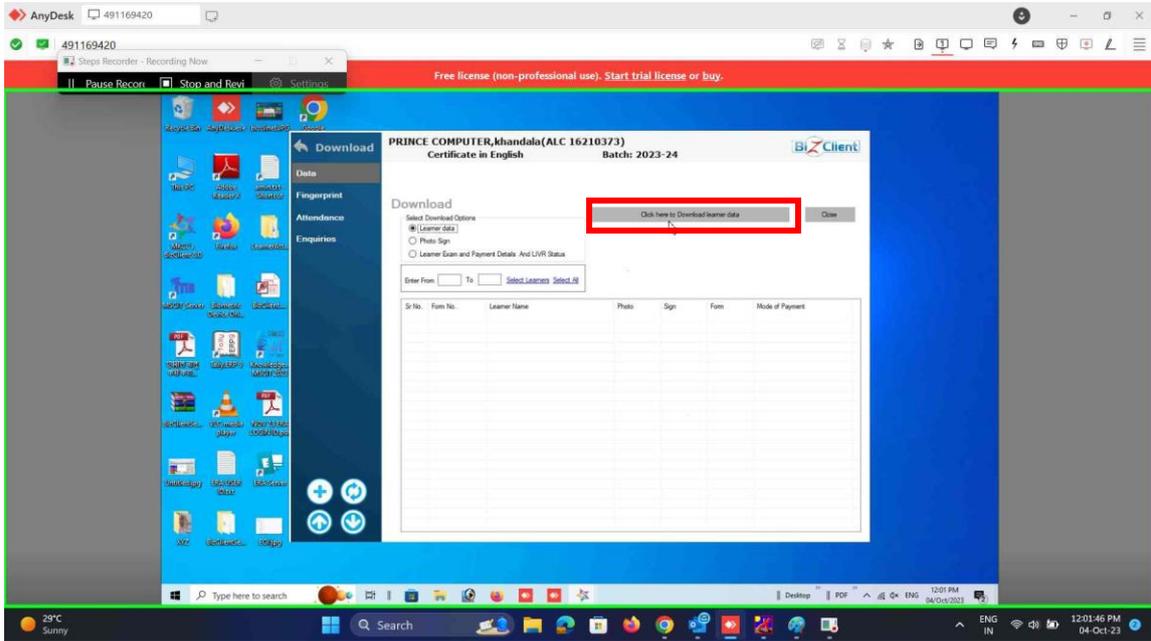
Step2: Select the course which you required. And click on the “Data Sync”



Step 3: After successfully data sync click on the “Download” Button



Step 4: Select option "Click here to download learner data".



Step 5: Select all learner (getting resolved this issue)

