

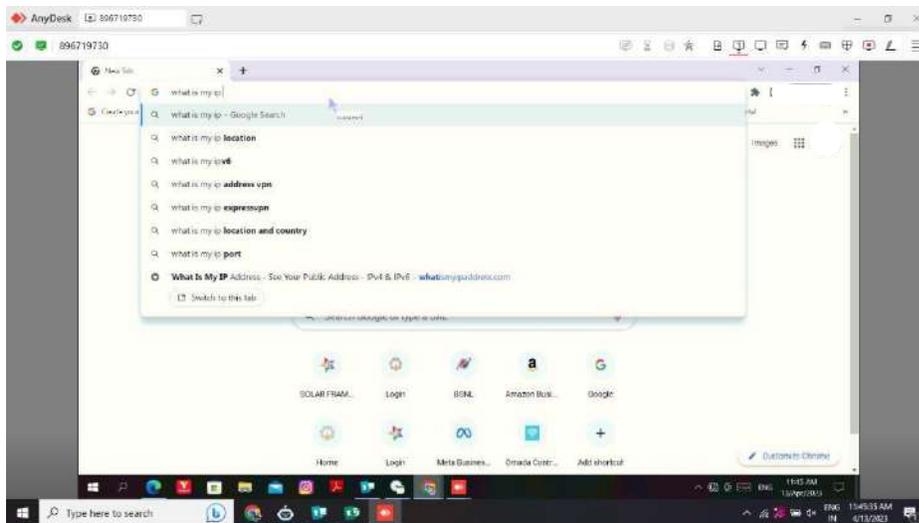
Whitelisting of ERA Services for Internet Service Provider

Few ALCs are facing issues in ERA such as data uploading, health check, learner download, and content download from LF login due to internet IP block from the local Internet Provider.

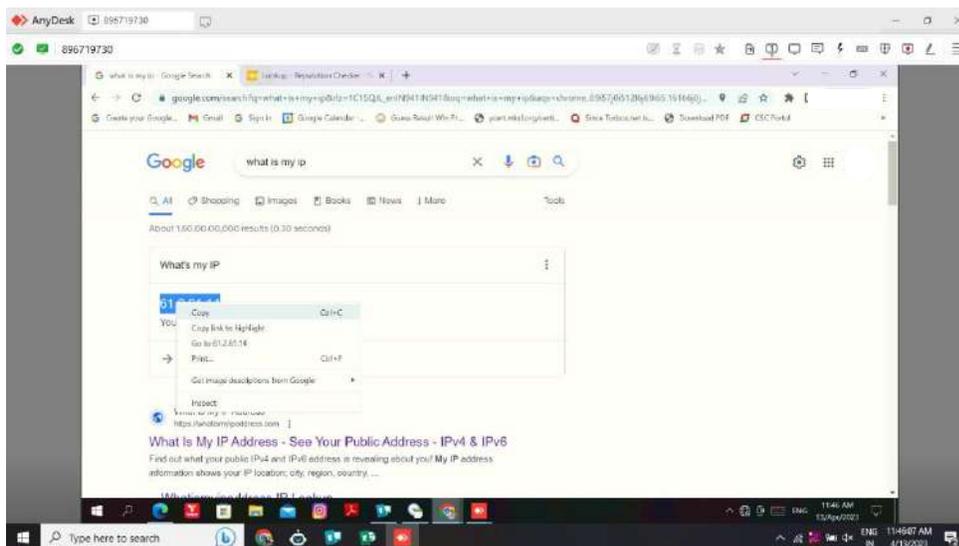
To ensure that, such issues do not occur in the future, we need to add our own IP to the whitelist.

Please follow the steps as mentioned below:

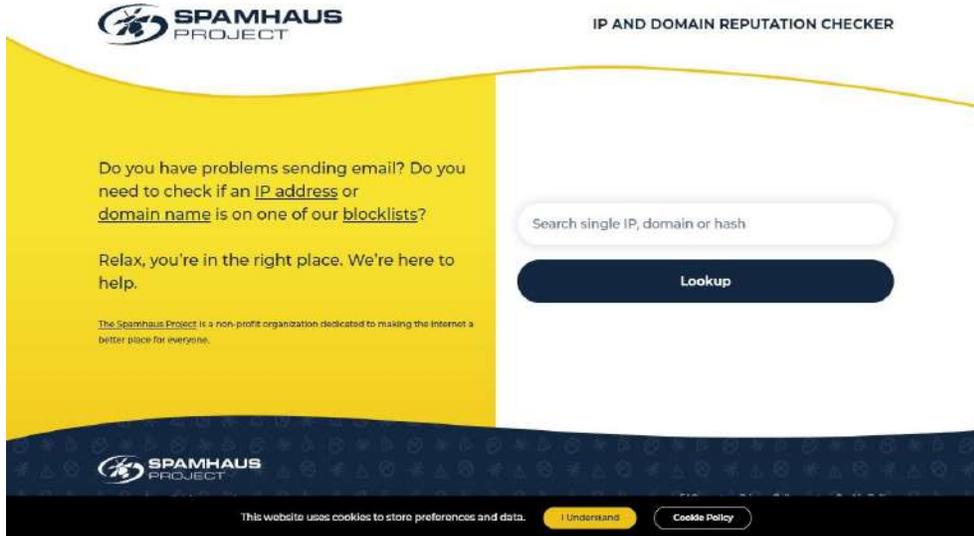
Step1: Open the Google chrome and type “What is my IP” and press “Enter button” from keyboard



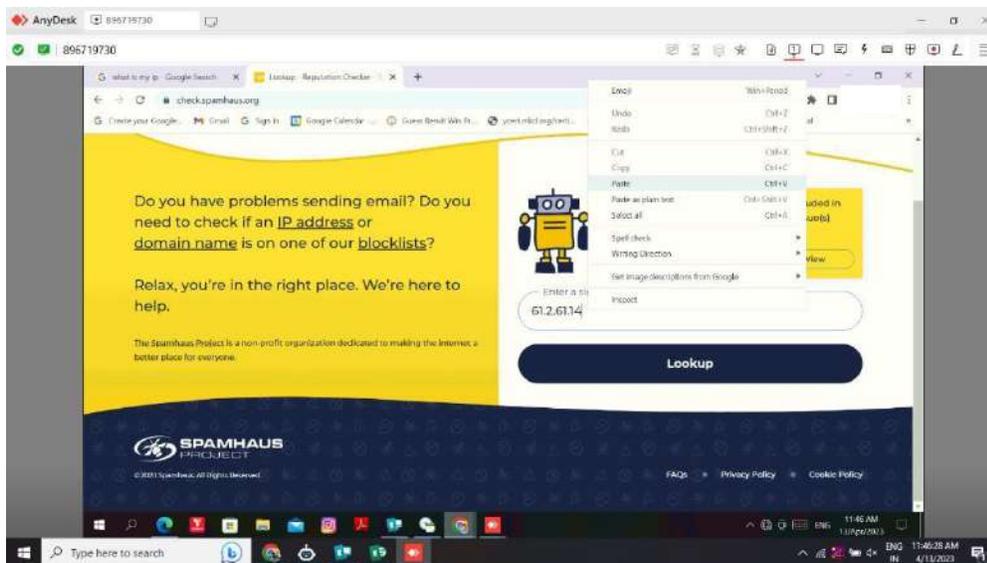
Step2: You can see your IP “copy” this IP



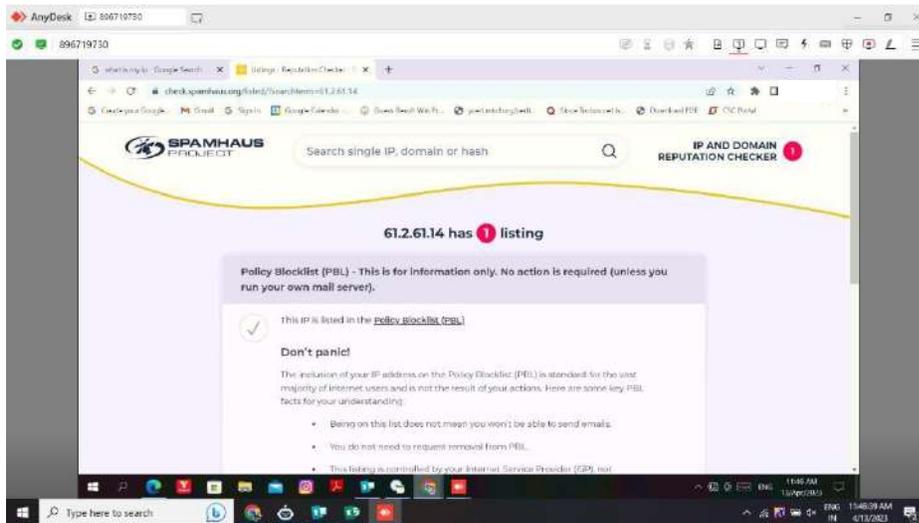
Step3: Open new tab in chrome and type <https://check.spamhaus.org/> then press enter button.



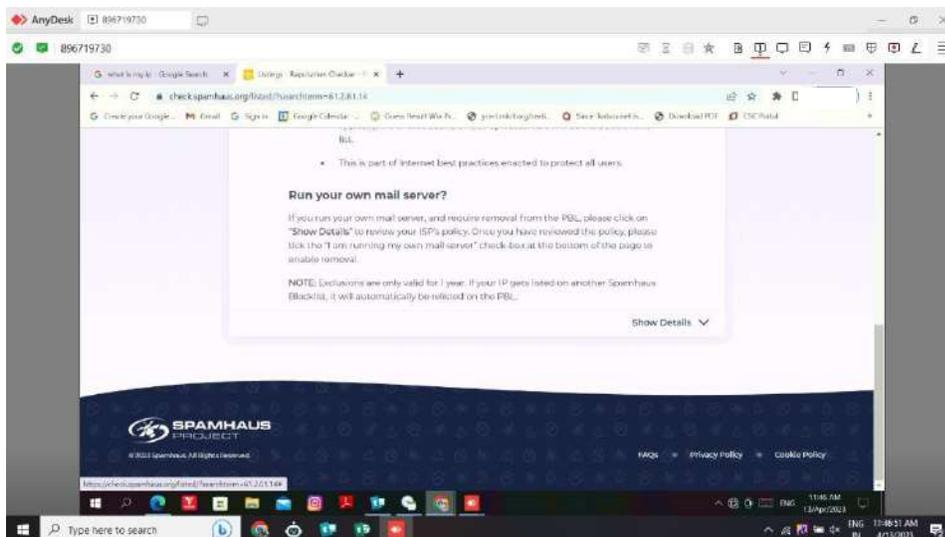
Step4: Paste the copied IP here and press enter



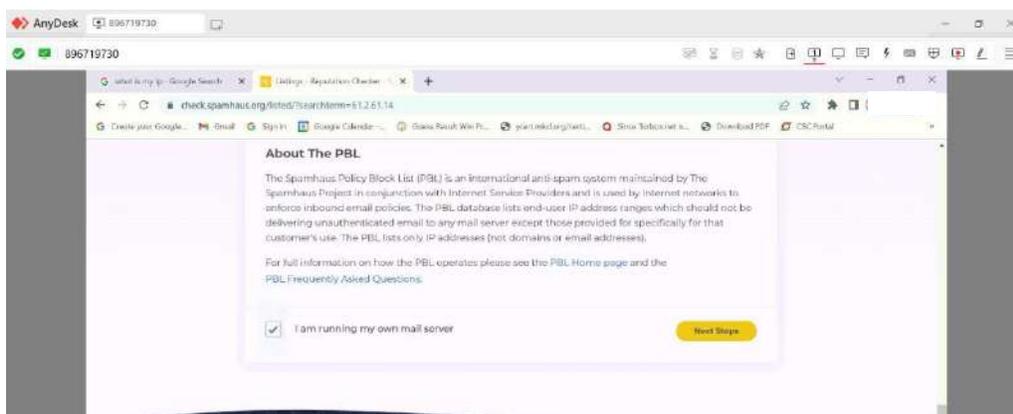
Step7: Now we can see the IP having the issue.



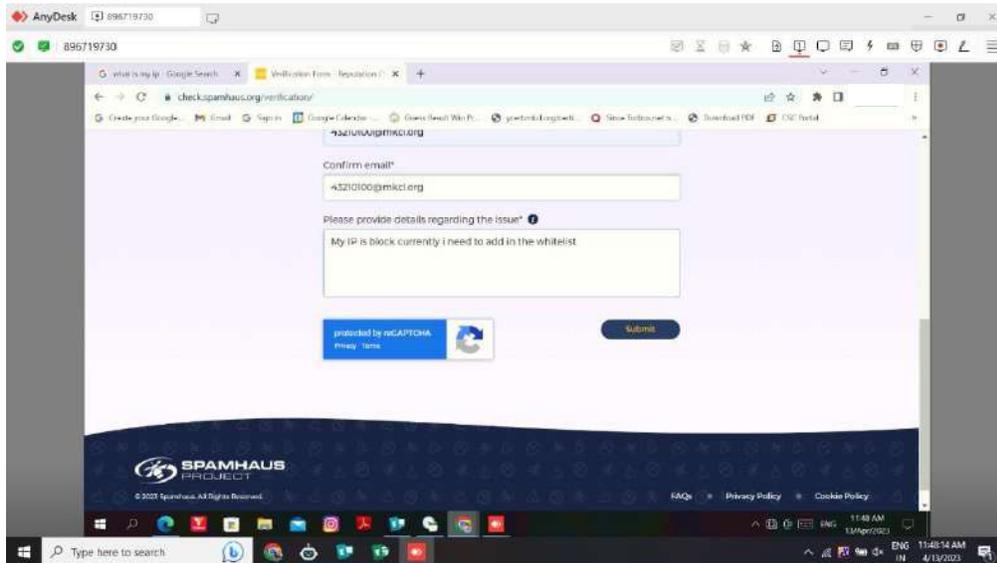
Step8: Drag the current page you can see the option “Show Details” Click on that option.



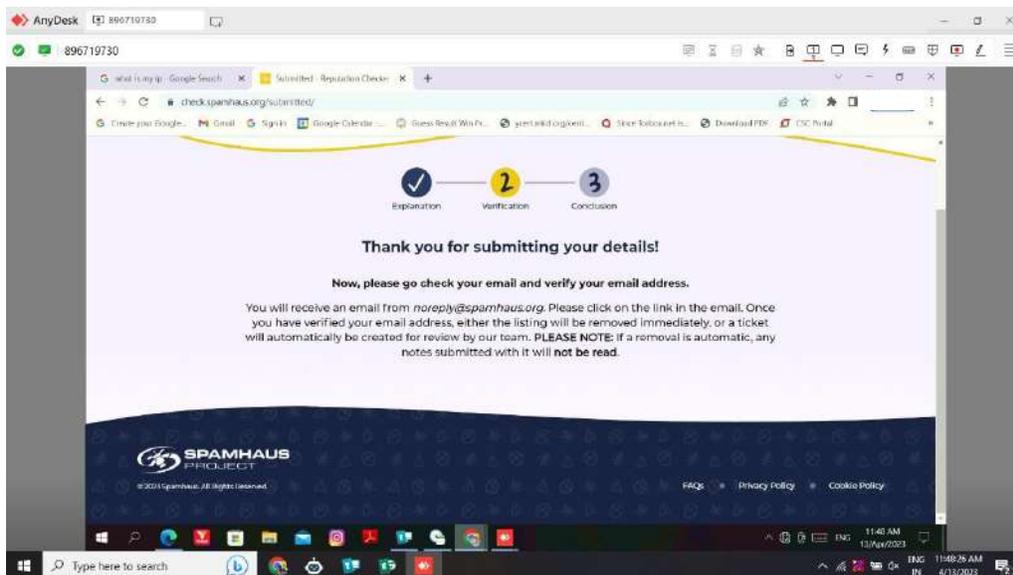
Step9: Click on the “Check box” and click on the “Next Steps”



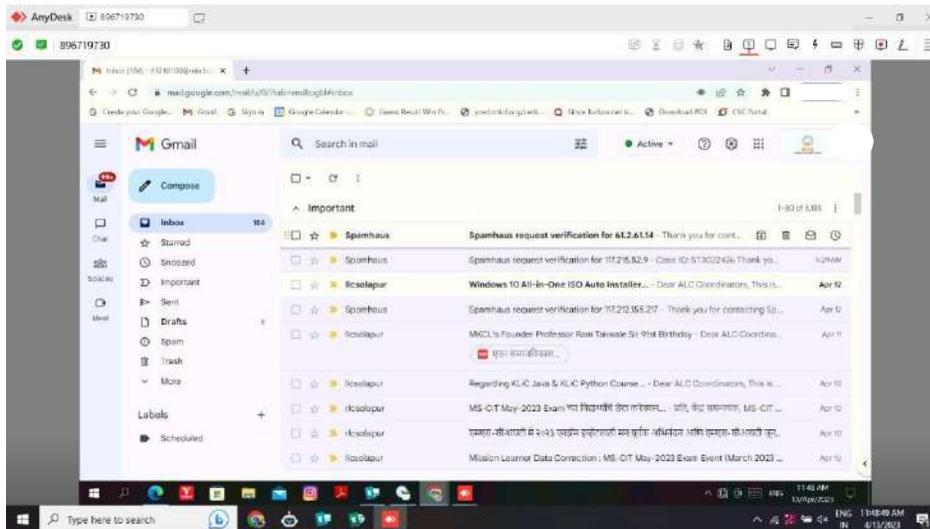
Step10: Now you need to enter some details here (Name, Mail id, and Description) and click on Submit option



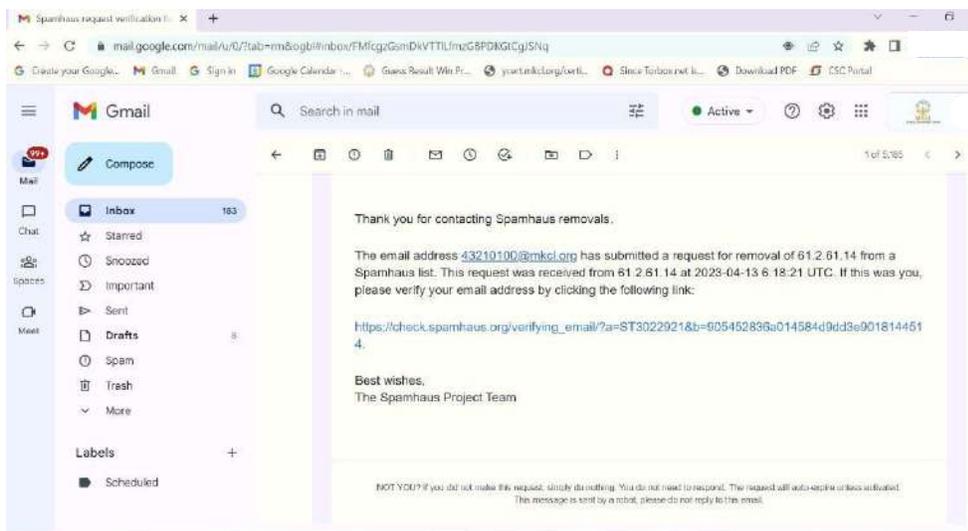
Step11: Now you will get one verification link on your email.



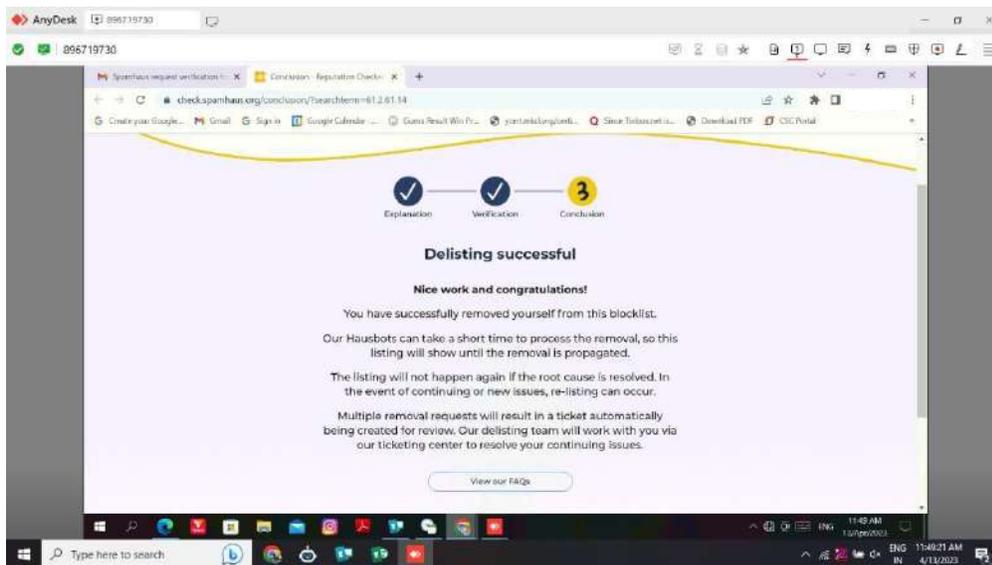
Step12: Open your email



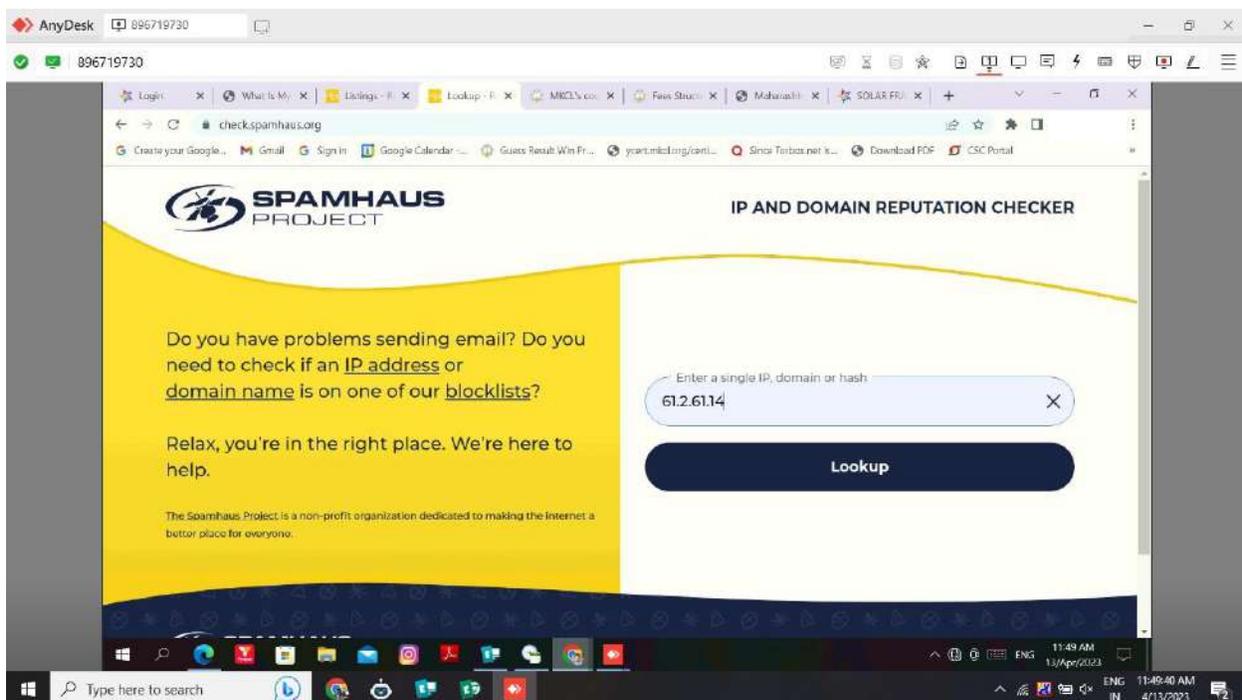
Step13: Click on the Given link for verify



Step14: Now you will get the message of successfully desilting.



Step15: Again open the <https://check.spamhaus.org/> url and paste the Ip address, click on the Lookup option.



Step16: Now you can see your IP address Is whitelisted (temporary)

