GDIY STUCK ISSUE
(Not able to click on submit or cancel button)

SOLUTION

Instructions:

1. If the issue continues after performing the given steps, **restart the system**.

2. The affected systems are showing a **GDIY node stuck** issue. Please make sure to **follow the steps on all such systems** to resolve it.

Desktop Icons

- This PC
- TallyPrime
- WORM Server
- UltraViewer
- Turbo C++
- Knowledge... 2025
- Network
- VLC media player
- ERA Explorer 2025
- Recycle Bin
- advance excel.xlsx
- 330-330716...
- Exam Live
- DR.pdf
- Google Chrome
- Knowledge... 2023
- MKCL ERA Live 2.0 2025
- qrcode_exc...
- MSCIT_Client
- WORM Client

Question ⓘ

Open Microsoft Word, search for 'Envelope' template in the search bar. Choose the template and click on Create button to create an envelope.
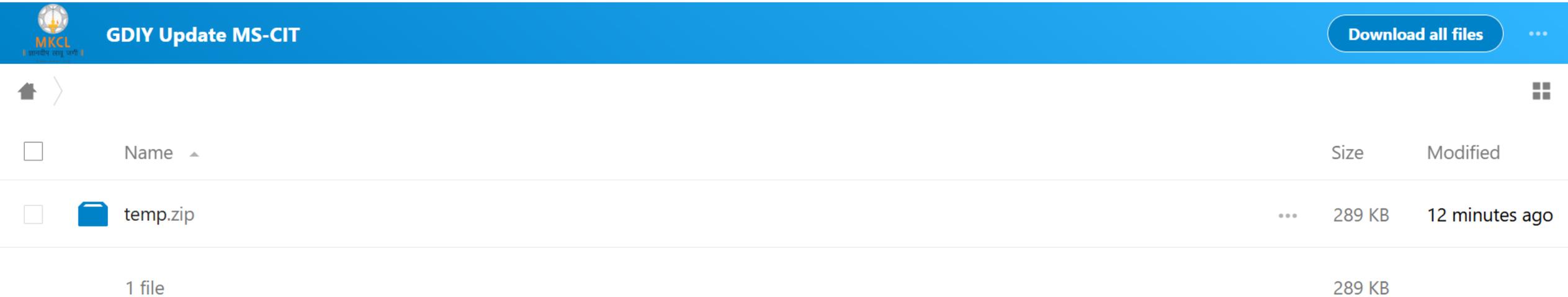
Submit   Cancel

Type here to search

11:19 AM
08/Apr/2025
ENG

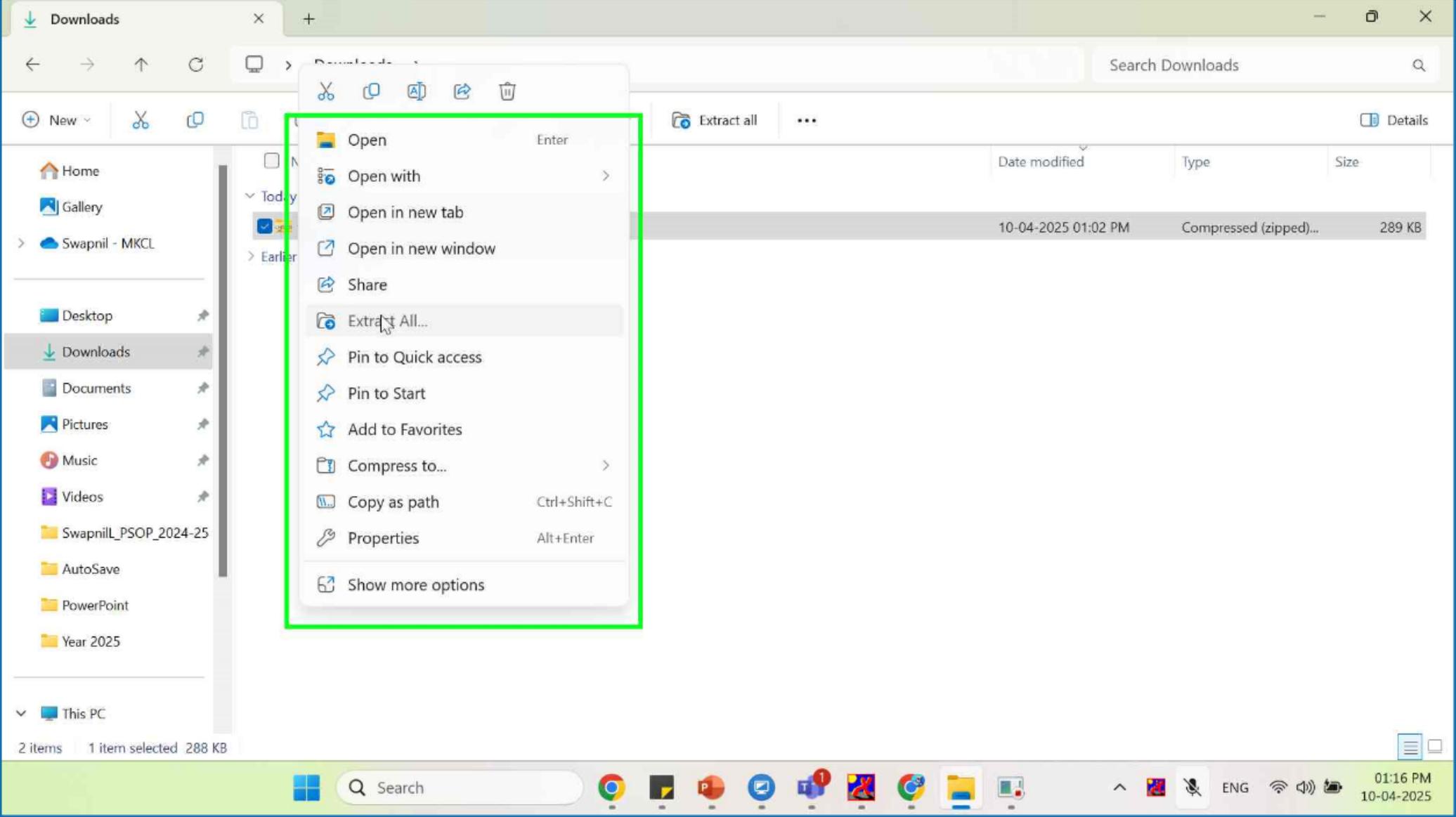# Step1: Download the "temp" folder using below link

Link: https://fileshare.mkcl.org/index.php/s/ZeCGfLqj2R4ar8m

GDIY Update MS-CIT **Download all files** ...

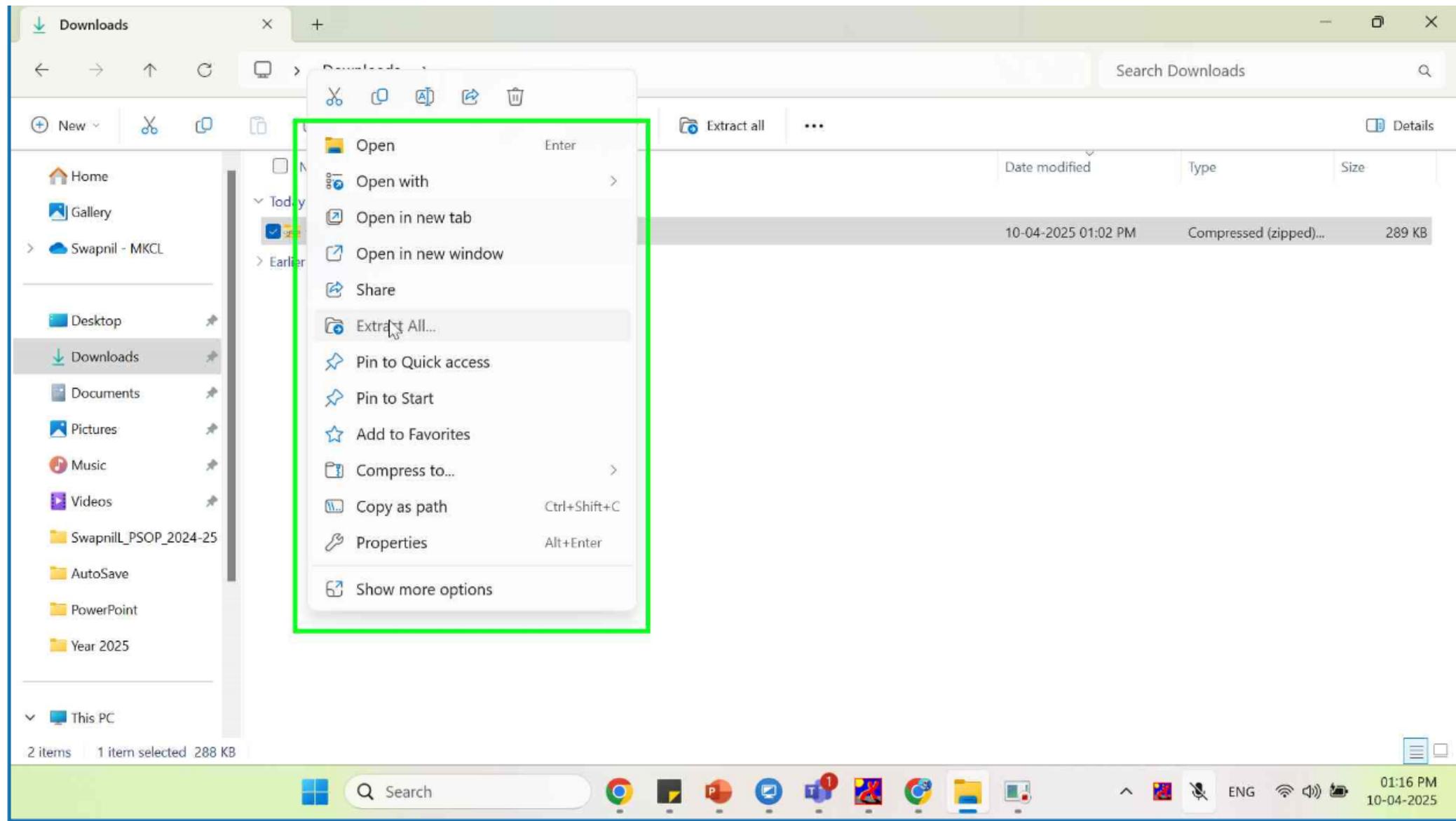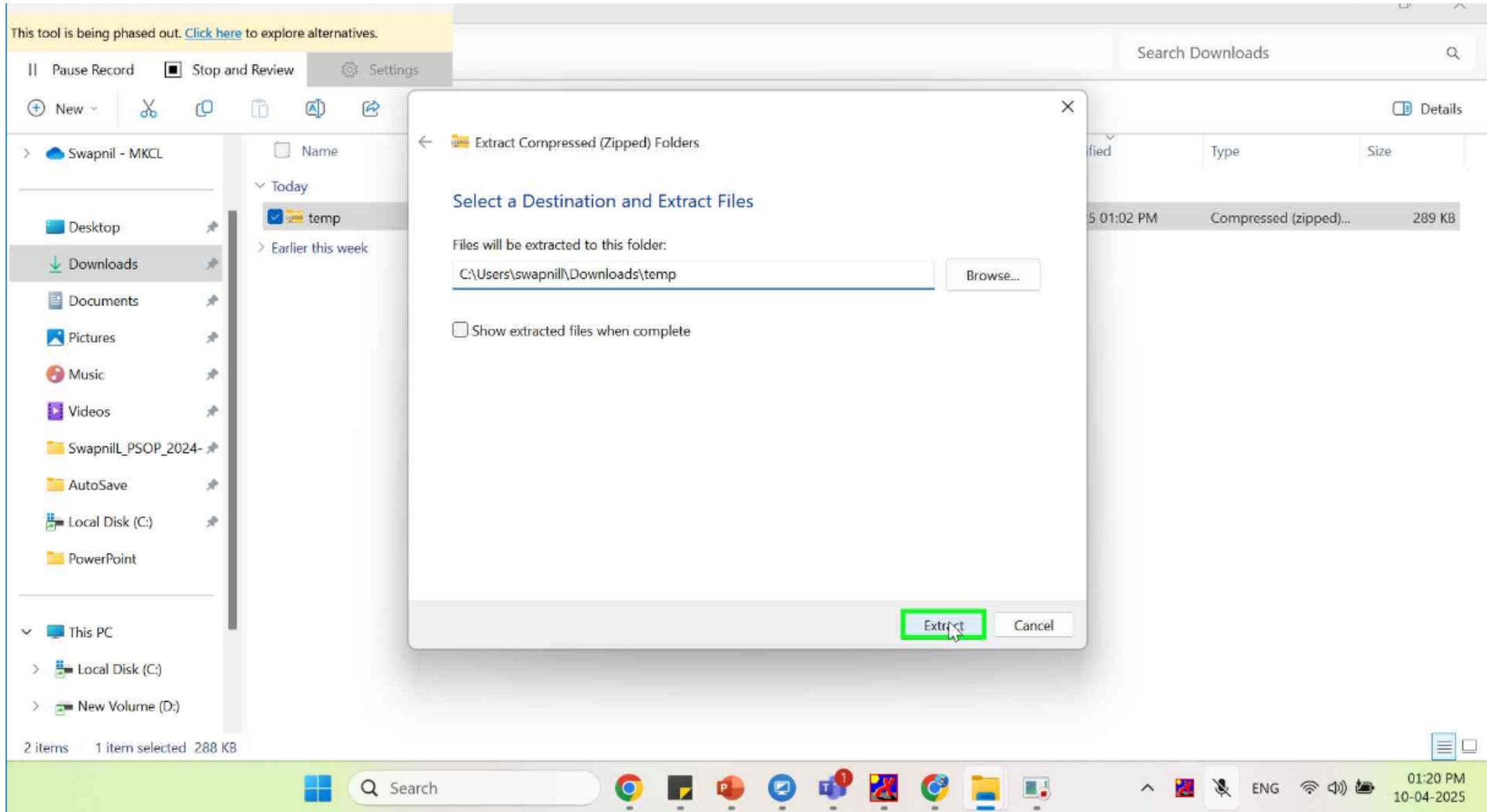|	Name ▲		Size	Modified
☐	🗂 temp.zip	...	289 KB	12 minutes ago
	1 file		289 KB	

Step2: Extract the Folder using right Click
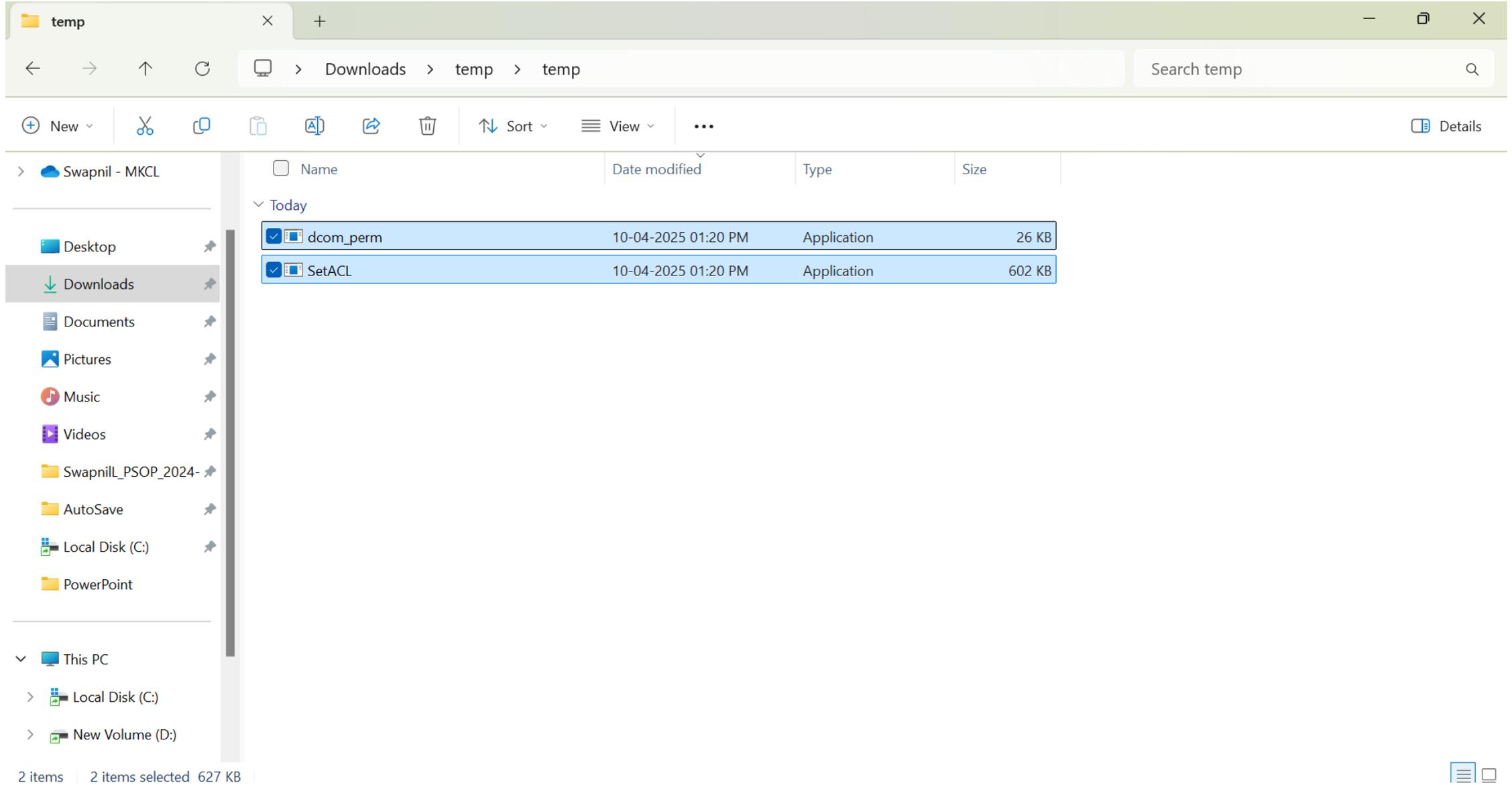
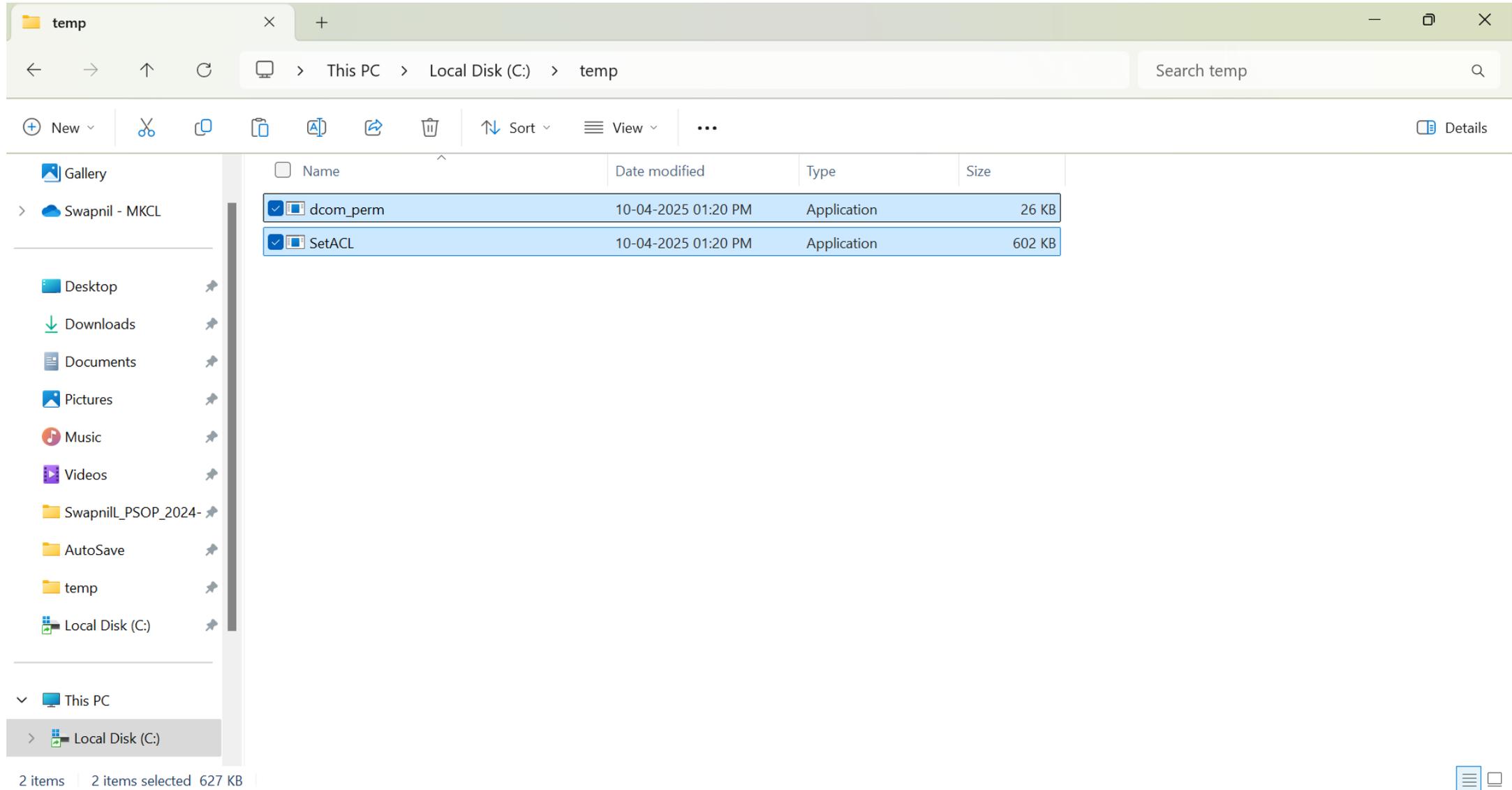# Step2: Extract the Folder using right Click

Step3: Click on "Extract" button

Step4: Go to the "C:" drive, Create new Folder with the name "temp"

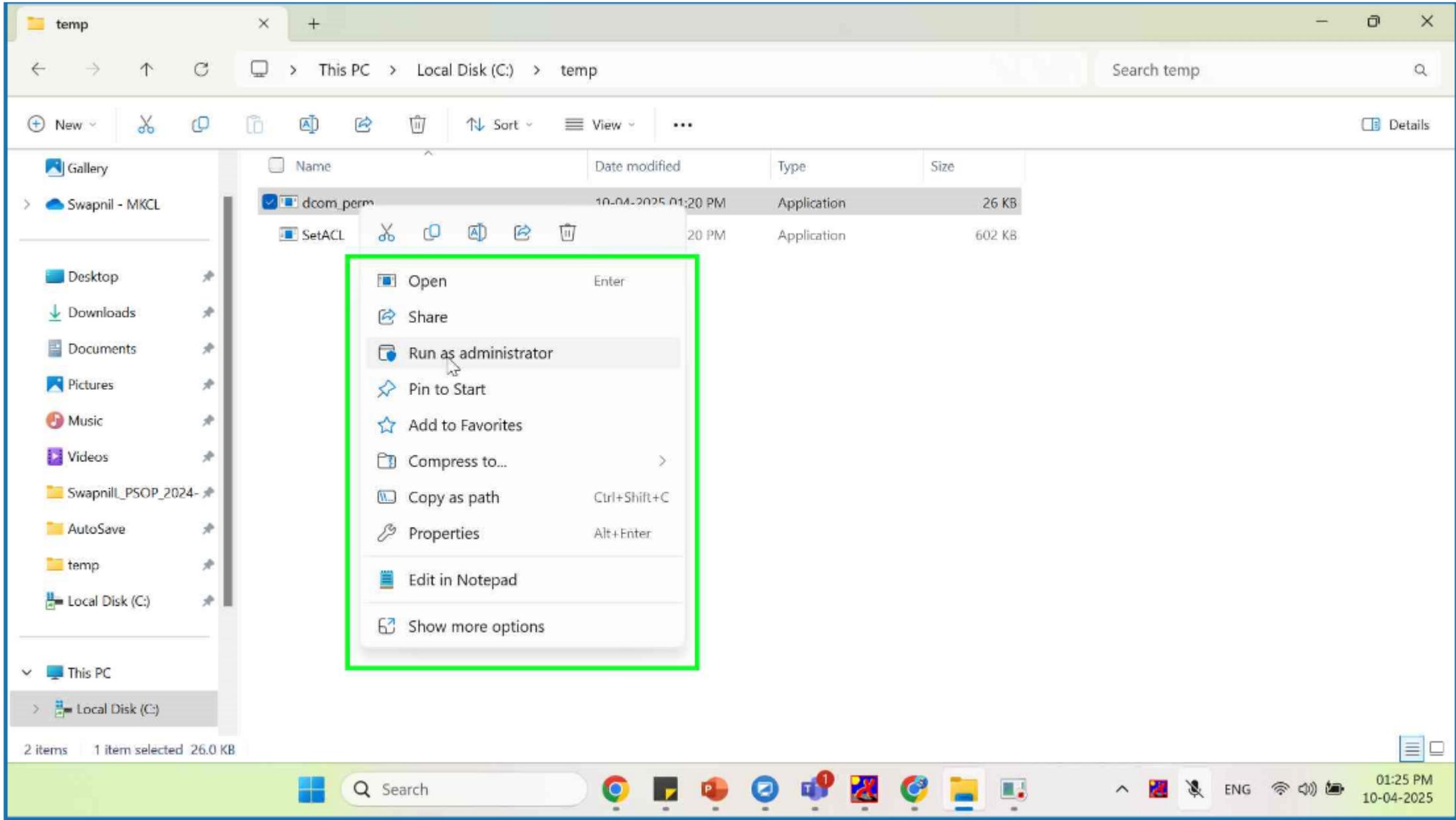| Name	Date modified	Type	Size
☐ 📁 Intel	26-03-2025 08:56 AM	File folder	
📁 IPMsg	10-01-2024 10:23 AM	File folder	
📁 Microsoft Office_Professional_Plus_2019	03-08-2023 04:46 PM	File folder	
📁 New ERAP	27-02-2025 04:34 PM	File folder	
📁 New exeERA	28-02-2025 11:19 AM	File folder	
📁 old_ERALive	09-01-2025 05:03 PM	File folder	
📁 OneDriveTemp	11-10-2023 04:39 PM	File folder	
📁 PerfLogs	07-05-2022 10:54 AM	File folder	
📁 Program Files	09-04-2025 10:41 AM	File folder	
📁 Program Files (x86)	31-07-2024 11:30 AM	File folder	
📁 ProgramData	27-03-2025 03:03 AM	File folder	
📁 Recovery	18-10-2024 03:33 PM	File folder	
📁 ro	21-12-2023 12:33 PM	File folder	
☑ 📁 temp	10-04-2025 01:18 PM	File folder	
📁 Users	06-03-2025 11:55 AM	File folder	
📁 Windows	09-04-2025 10:41 AM	File folder	

Step5: Open the Extricated folder copy the files

Step6:Paste in to "C: temp" folder

Step7:Run the file as administrator "dcom_perm"

Step8: Click on "Yes" button