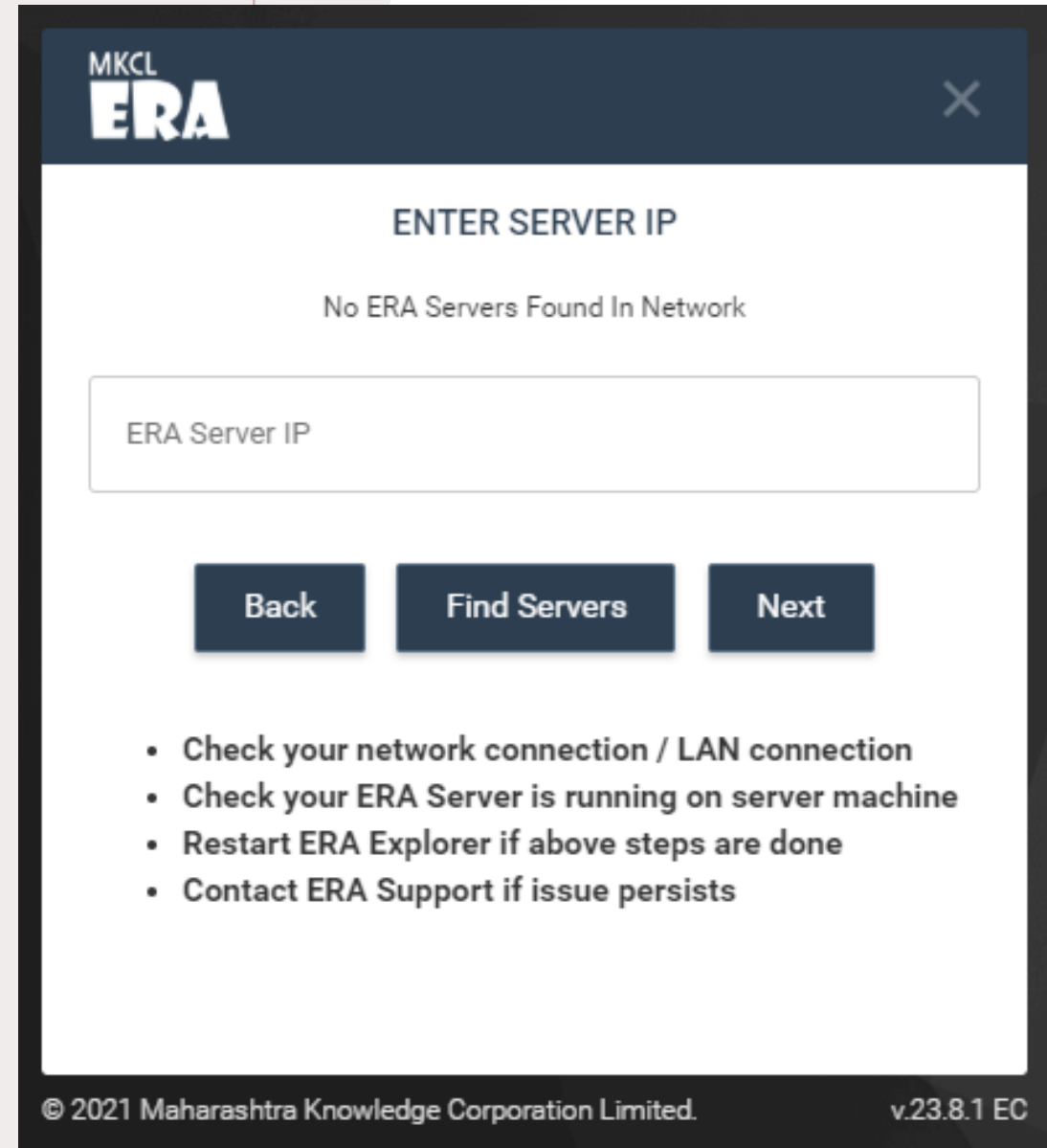


ALC MODE BROWSER NOT OPEN ERROR

**NO ERA SERVERS FOUND IN
NETWORK**



The screenshot shows the MKCL ERA interface. At the top left, the logo 'MKCL ERA' is displayed. The main heading is 'ENTER SERVER IP'. Below this, the message 'No ERA Servers Found In Network' is shown. There is a text input field labeled 'ERA Server IP'. Below the input field are three buttons: 'Back', 'Find Servers', and 'Next'. At the bottom, there is a list of troubleshooting steps:

- Check your network connection / LAN connection
- Check your ERA Server is running on server machine
- Restart ERA Explorer if above steps are done
- Contact ERA Support if issue persists

At the bottom of the interface, the copyright notice '© 2021 Maharashtra Knowledge Corporation Limited.' and the version number 'v.23.8.1 EC' are visible.

SOLUTION



```
Select C:\Users\server1\Desktop\ERA_Server - Copy.exe

MKCL-ERA

WELCOME TO MKCL ERA

You are using ERA version : 24.01.02

LF Login URL      : http://server1:4337/lf
Learner Login URL : http://server1:4337/era

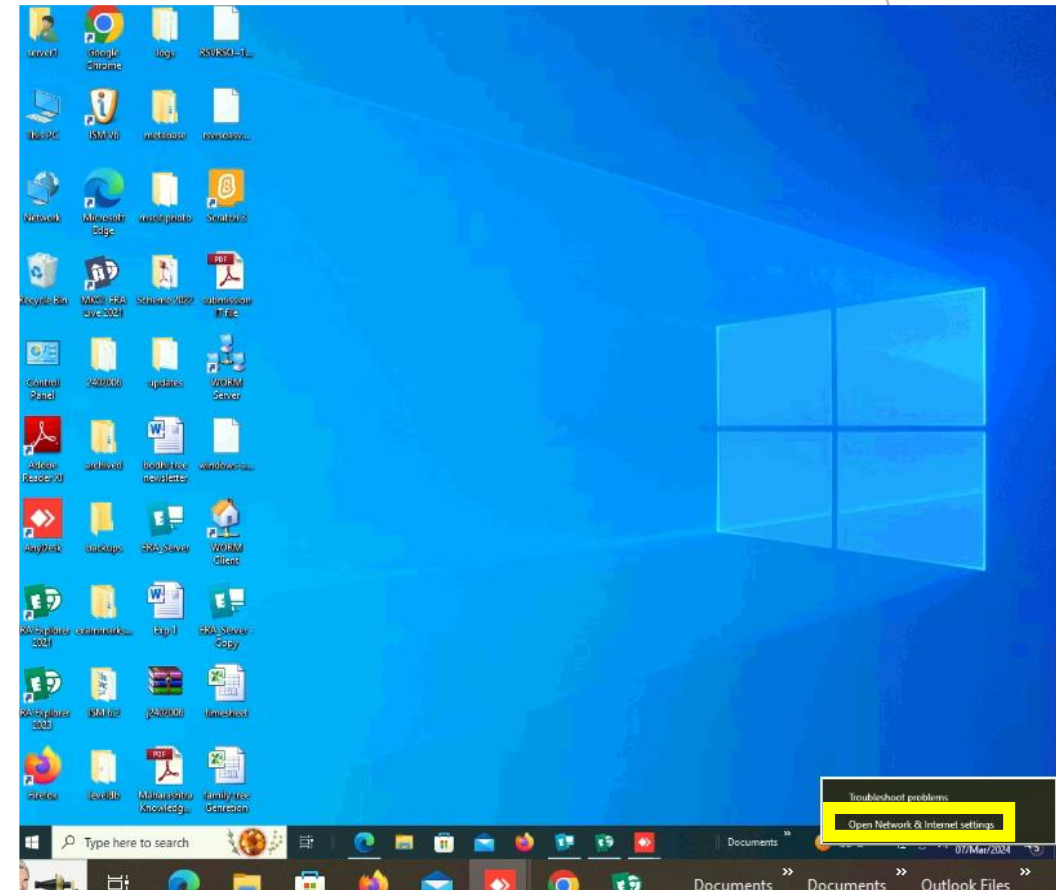
Current Time is  : Thu, 07 Mar 2024 12:14:24 IST

|
```

MAKE SURE ERA SERVER EXE IS OPEN

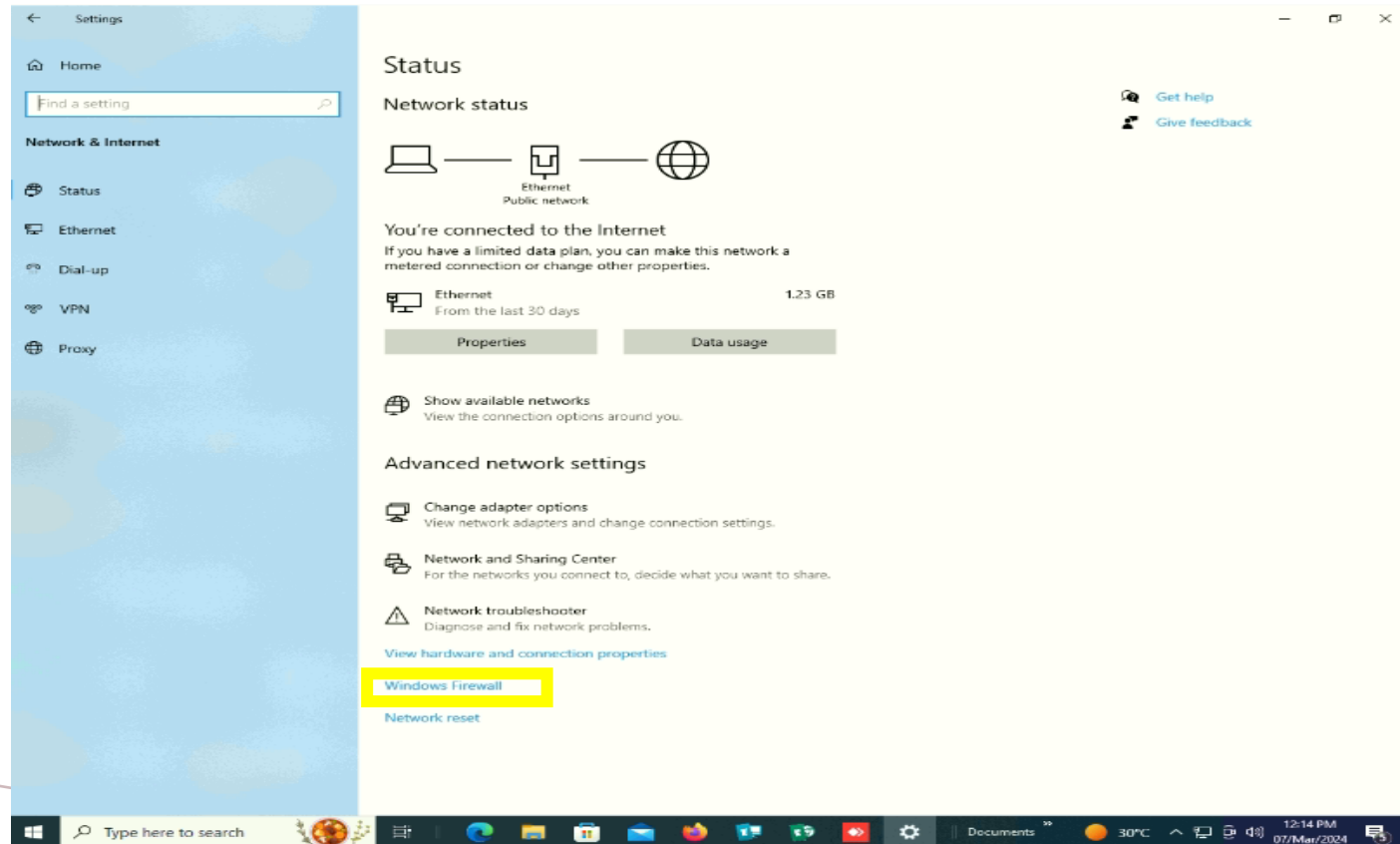
OFF FIREWALL USING BELOW STEPS

- **Step1:** right click on the internet icon
- **Step2:** Click on “open Network & Internet settings”



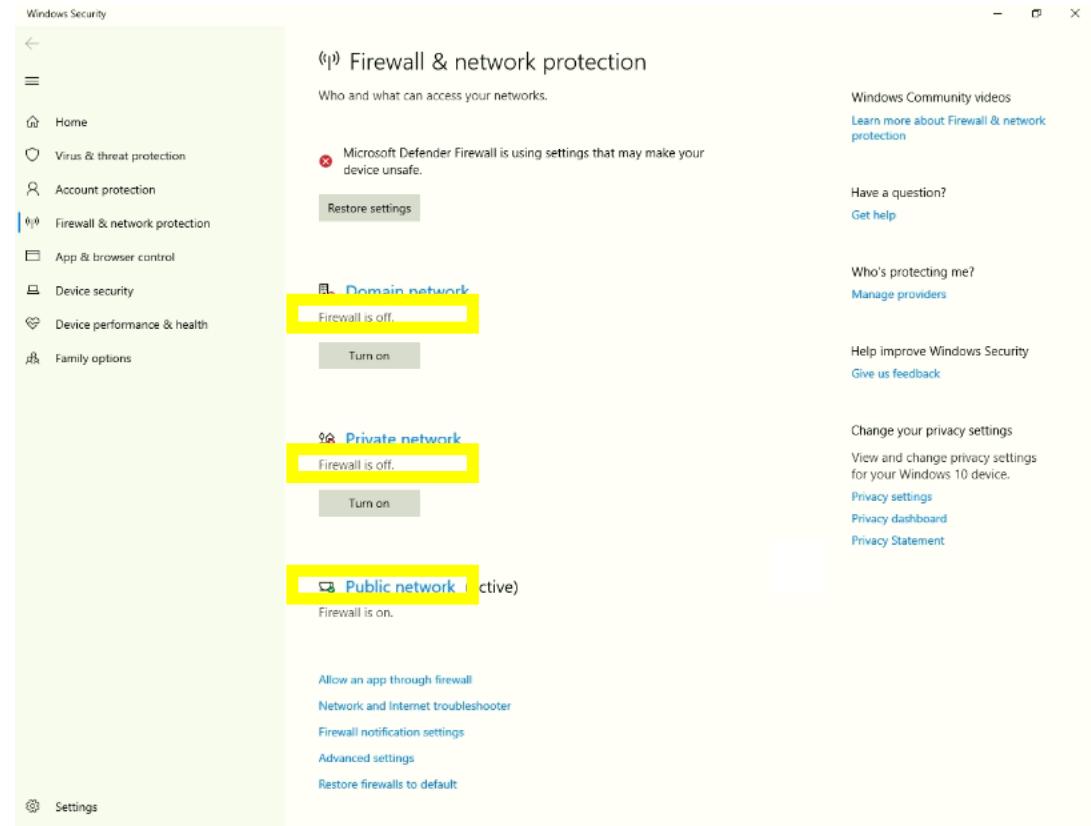
OFF FIREWALL USING BELOW STEPS

- **Step3:** Click on “Windows Firewall” options



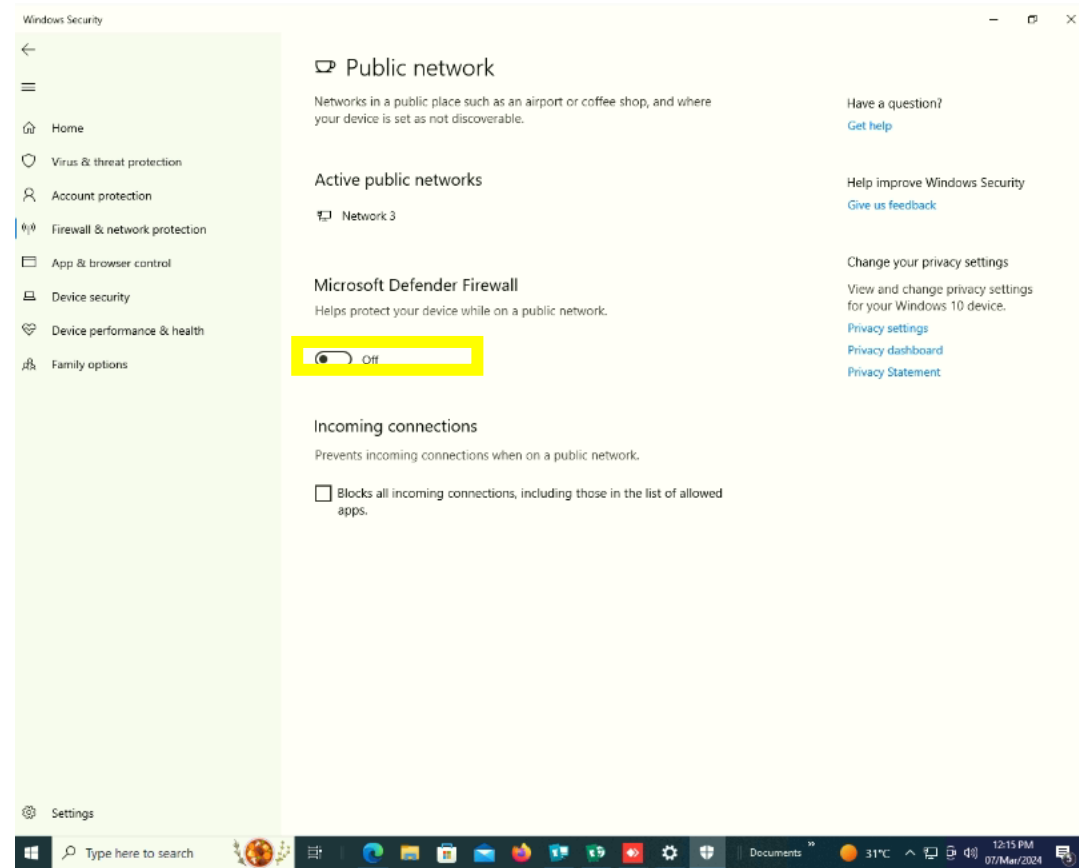
OFF FIREWALL USING BELOW STEPS

- **Step4:** off the below firewalls
- I) Domain network
- II) Private network
- III) Public network



OFF FIREWALL USING BELOW STEPS

- **Step5:** Make sure all the firewalls are off



RESTART THE ERA EXPLORER

- The issue will get resolved

