FOLLOW THE BELOW STEPS TO RESOLVED EVIDENCE STORAGE PRECHECK ISSUE

• Issue Screenshot:

ERA EXPLORER SYSTEM CHECK				
ERA Server Address	192.168.1.115 🖌			
Operating System	~			
RAM Availability	4.07 GB RAM Available 🖌			
Evidence Storage	Checking			
.NET Framework	0			
Internet Availability	0			
Microsoft Office	0			
Detecting ERA Buddy	0			
Application Monitor	0			
Worm Approval	0			
LAN Speed	0			

Solution:

Step 1: Search the command prompt and run as administration



Step 2 : Open the command prompt and type below command.



Step 3: after run this command, you'll get a number. If you don't get a number, your wmic is corrupted.

(if Your WMIC is corrupted; follow the below-given steps.)

Step 4: Download the WMIC by following the below link.

Link: https://fileshare.mkcl.org/index.php/s/9LSnspRi3fTDcqK

After downloaded the wmic repair exe, right click and run as admin administrator. It will take some time to repair.

Step 5: Click on Precheck Button the issue will get resolved

	ERA EXPL	ORER SYSTEM CHECK	
	ERA Server Address	192.168.1.115	~
•	Operating System	Microsoft Windows 10 Pro	-
•	RAM Availability	3.3 GB RAM Available	1
	Evidence Storage	Drive D: 340.75 08 Free	1
•	NET Framework	Available	1
•	Internet Availability	Available	-
	Moreaoft Office	Version: Office 365 / 2016 / 2019	1
	Detecting ERA Buddy	Running	4
	Application Monitor	Running	-
	Worm Approval	Machine ID: 1750000	1
	LAN Speed	Response Time: 1.12 ma	1