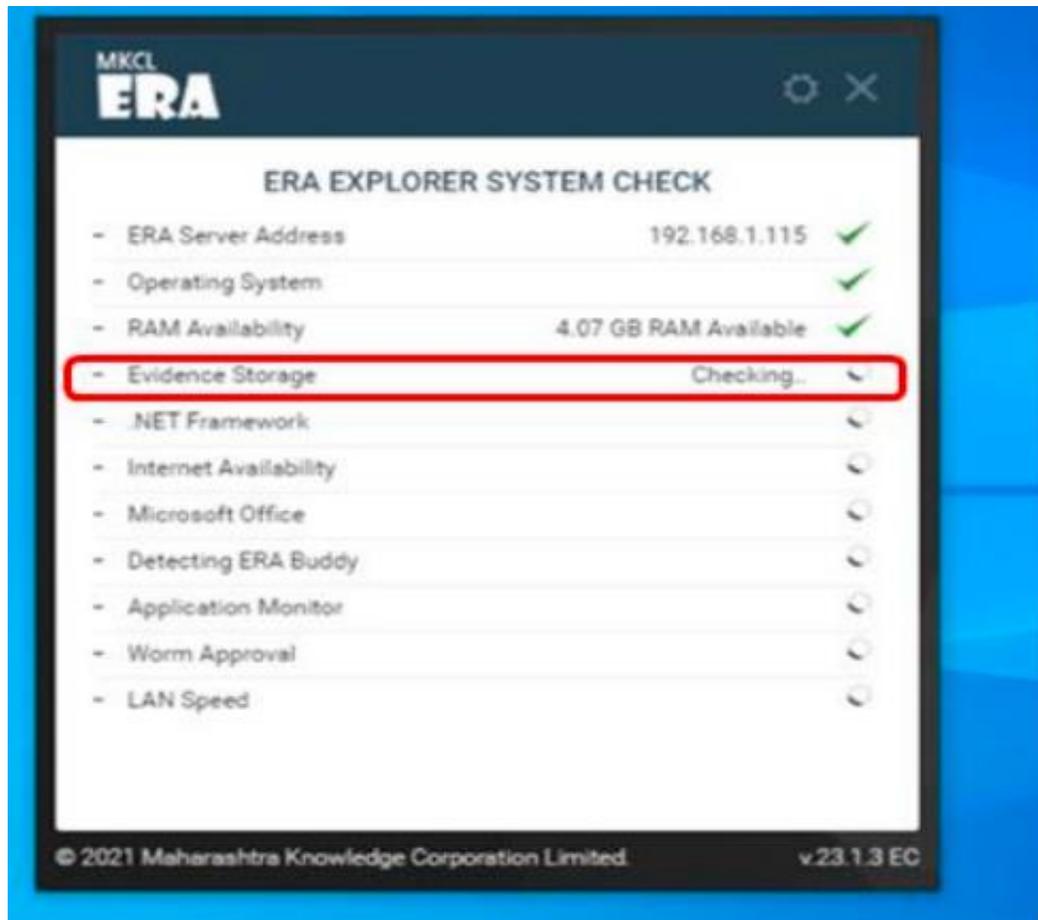


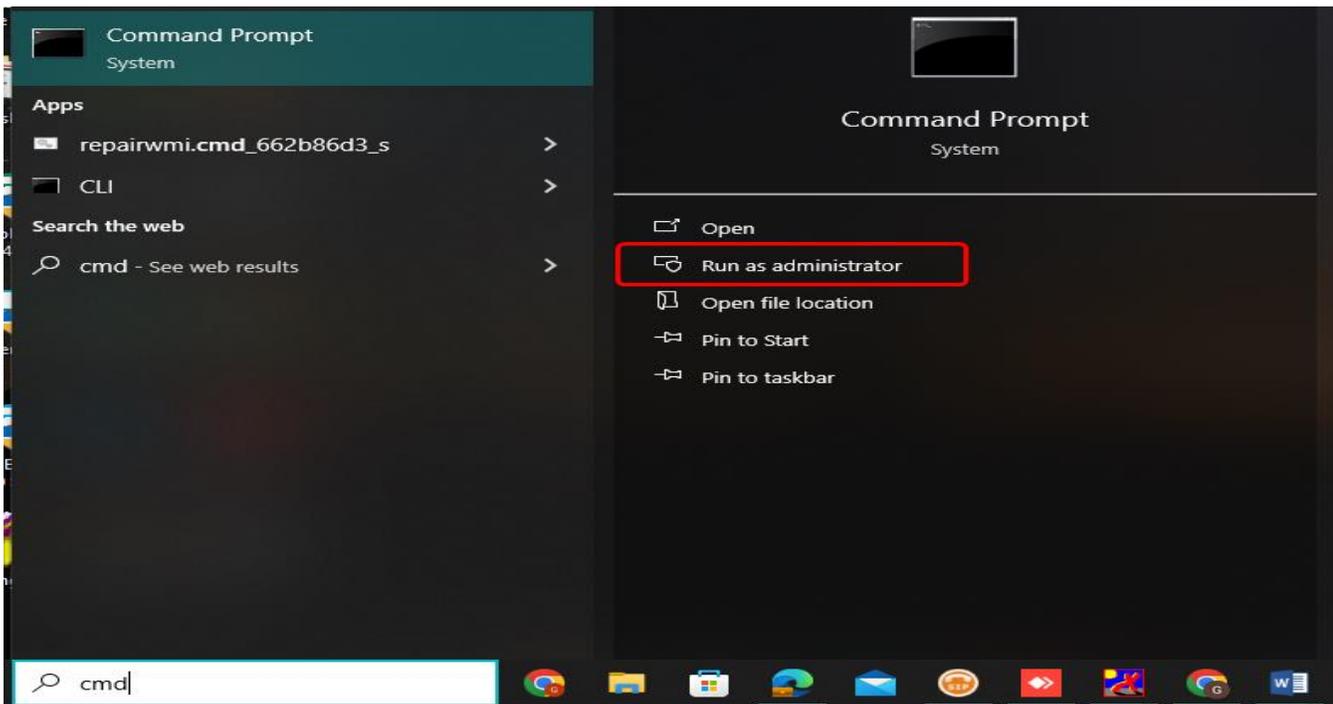
FOLLOW THE BELOW STEPS TO RESOLVED EVIDENCE STORAGE PRECHECK ISSUE

- Issue Screenshot:



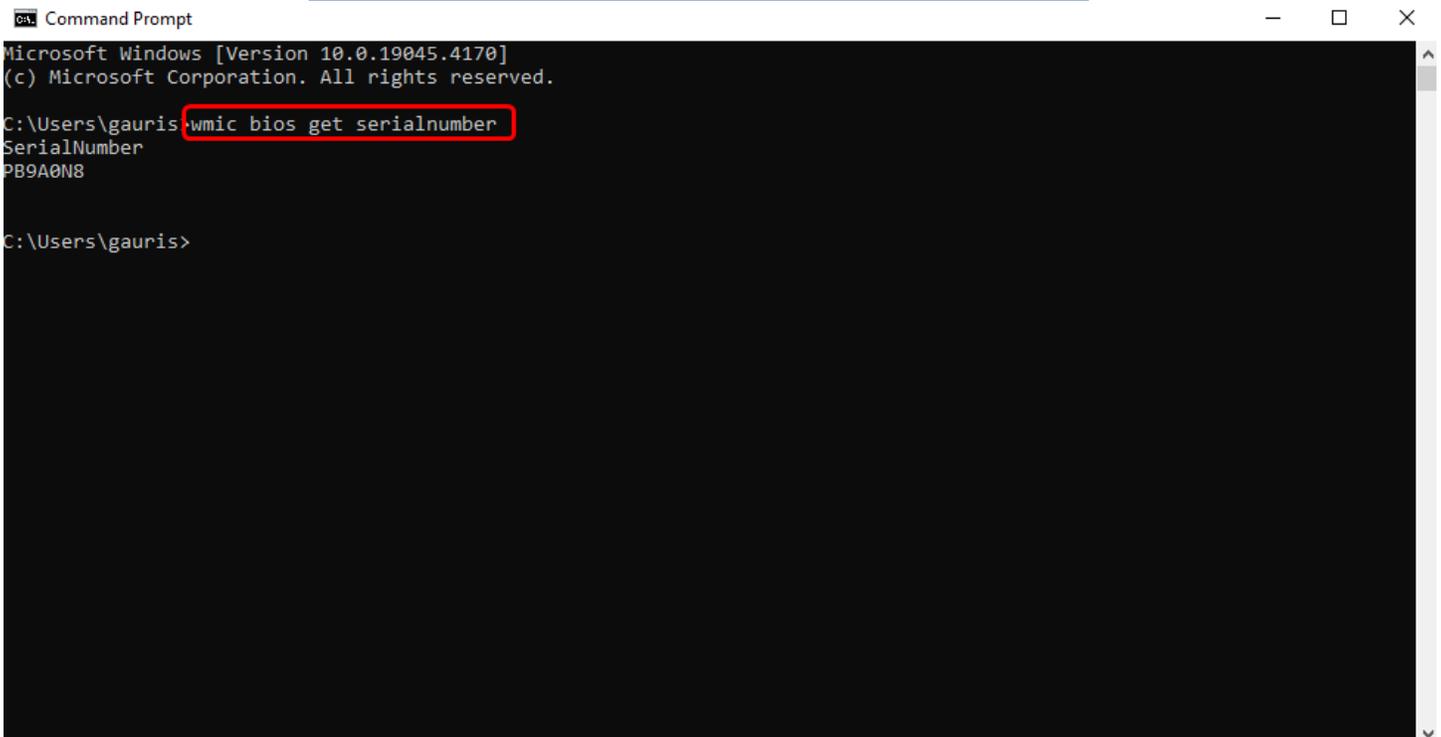
Solution:

Step 1 : Search the command prompt and run as administration



Step 2 : Open the command prompt and type below command.

wmic bios get serialnumber



Step 3: after run this command, you'll get a number. If you don't get a number, your wmic is corrupted.

(if Your WMIC is corrupted; follow the below-given steps.)

Step 4: Download the WMIC by following the below link.

Link: <https://fileshare.mkcl.org/index.php/s/9LSnspRi3fTDcqK>

After downloaded the wmic repair exe, right click and run as admin administrator. It will take some time to repair.

Step 5: Click on Precheck Button the issue will get resolved

