

Issue in MS-CIT course: SPL not open

The screenshot displays the ERA Explorer 24.1.1 EC interface. On the left, a sidebar menu lists various course activities: Typing Practice/टाइपिंग प्रैक्टिस, Self Path Learning, Attendance Report, Knowledge Check, Guided Do It Yourself, Processfolio, Simulation Questions, Session Completion Test, and Home Work - Book Reading. Below the menu are buttons for Session #27 MS-CIT, Session #28 MS-CIT, Session #29 MS-CIT, Session #30 MS-CIT, and Session #31 MS-CIT. The main content area shows a progress bar for 'MS-CIT IT Awareness (2023)'. The progress bar has three stages: 'Preparing SPL' (completed with a green checkmark), 'Downloading SPL Content' (in progress with a blue circle), and 'Ready' (not started with a grey circle). A light blue banner below the progress bar states 'Data download in progress.' The top navigation bar includes a search bar and a language dropdown set to 'English'. The bottom of the interface features a navigation bar with zoom controls (A-, A, A+) and a set of utility icons (info, download, refresh, back).

Solution

Follow the below steps

Step1: Download the updated reference material using Below link

Link:

<https://fileshare.mkcl.org/index.php/s/TsSgRci2HYFyz8o/download>

Solution

Follow the below steps

Note: Zip file will be download

Step2: extract the downloaded zip file

Step3: Open the below folders

dl/rc

Solution

Follow the below steps

Step4: Select all the folders and copy

<input checked="" type="checkbox"/> Name	Date modified	Type	Size
<input checked="" type="checkbox"/> 00	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 0a	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 0b	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 0c	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 0d	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 0e	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 0f	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 01	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 1a	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 1b	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 1c	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 1d	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 1e	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 1f	15-03-2024 03:13 PM	File folder	
<input checked="" type="checkbox"/> 02	15-03-2024 03:13 PM	File folder	

Solution

Follow the below steps

Step5: Check the content path in your Lf/Center login

The screenshot displays the MKCL's ERA dashboard. On the left, the 'HOME' section features a navigation bar with 'Backup (1)', 'Content (1)', and 'All' buttons, and a search bar. Below this, two status cards are visible: 'Take Backup' (Completed 2 Weeks) and 'Set Content Path' (Completed 1 Month). The right side of the dashboard shows a dark-themed navigation menu with 'Load Content' highlighted in yellow. Other menu items include Dashboard, Start Classroom, Upload Data, Upload ERA-WIZ Logs, Backup, Change learner password, Control Panel, Health check, Single Learner Download / Update, Feedback, Downloads, LF profile, Process Folios, and checkboxes for 'To Local Content Creator' and 'To ERA-WIZ'. A red circle highlights a 'CPU 100%' indicator, and a '22 Secs Server uptime' card is also present. A large '35' is visible in the bottom right corner, and a 'Hits in past 30 minutes' chart is partially visible at the bottom.

Solution

Follow the below steps

Step6: Logout all the Learners as well LF/center login

Step7: Go to the content path

Step8: Open the **ERAImpFiles** folder

Solution

Follow the below steps

Step9: Go to the below path: dl\rc

Step10: Paste the copied reference material in above path

Solution

Follow the below steps

Step11: Start the ERA server

Step12: Do the learner login and check this issue will get resolve

