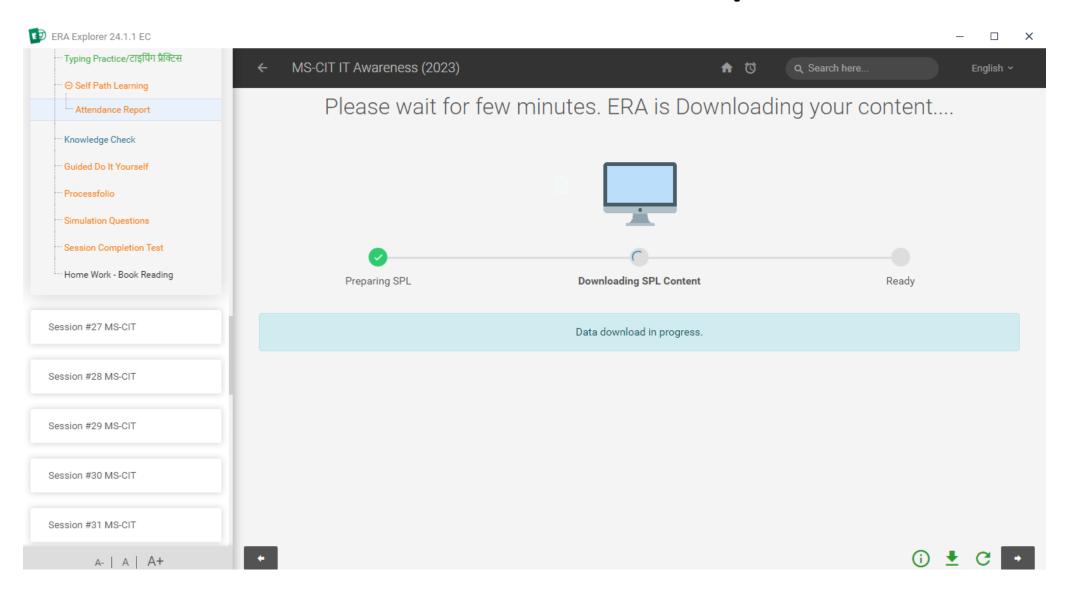
Issue in MS-CIT course: SPL not open



Follow the below steps

Step1: Download the updated reference material using Below link

Link:

https://fileshare.mkcl.org/index.php/s/TsSgRci2HYFyz8o/download

Follow the below steps

Note: Zip file will be download

Step2: extract the downloaded zip file

Step3: Open the below folders

dl/rc

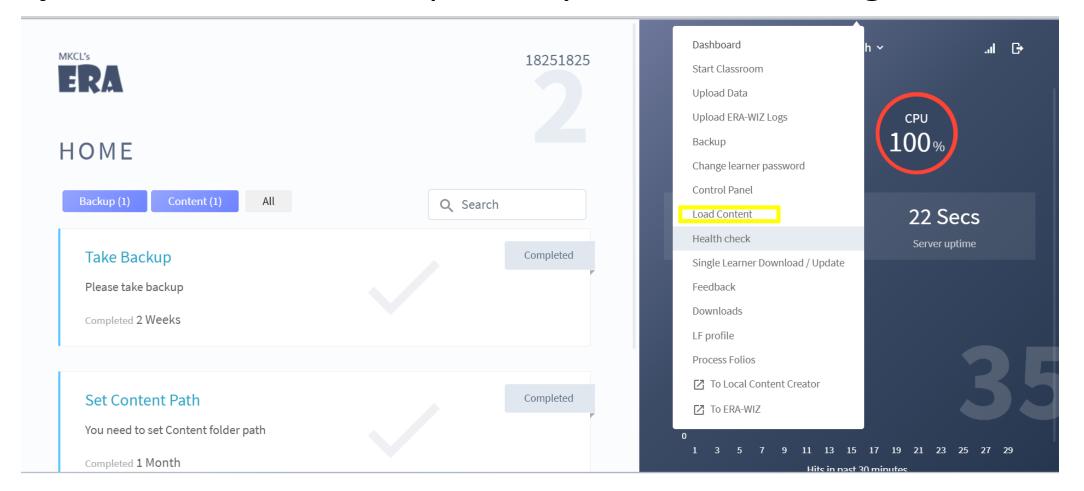
Follow the below steps

Step4: Select all the folders and copy

Name	Date modified	Type	Size
00	15-03-2024 03:13 PM	File folder	
□ 0a	15-03-2024 03:13 PM	File folder	
□ 0b	15-03-2024 03:13 PM	File folder	
□ 0c	15-03-2024 03:13 PM	File folder	
☑ □ 0d	15-03-2024 03:13 PM	File folder	
0 e	15-03-2024 03:13 PM	File folder	
of	15-03-2024 03:13 PM	File folder	
1 01	15-03-2024 03:13 PM	File folder	
□ 1a	15-03-2024 03:13 PM	File folder	
☑ 1b	15-03-2024 03:13 PM	File folder	
√ 1c	15-03-2024 03:13 PM	File folder	
□ 1d	15-03-2024 03:13 PM	File folder	
□ 1e	15-03-2024 03:13 PM	File folder	
✓ 1f	15-03-2024 03:13 PM	File folder	
02	15-03-2024 03:13 PM	File folder	

Follow the below steps

Step5: Check the content path in your Lf/Center login



Follow the below steps

Step6: Logout all the Learners as well LF/center login

Step7: Go to the content path

Step8: Open the ERAImpFiles folder

Follow the below steps

Step9: Go to the below path: dl\rc

Step10: Paste the copied reference material in above path

Follow the below steps

Step11: Start the ERA server

Step12: Do the learner login and check this issue will get resolve

