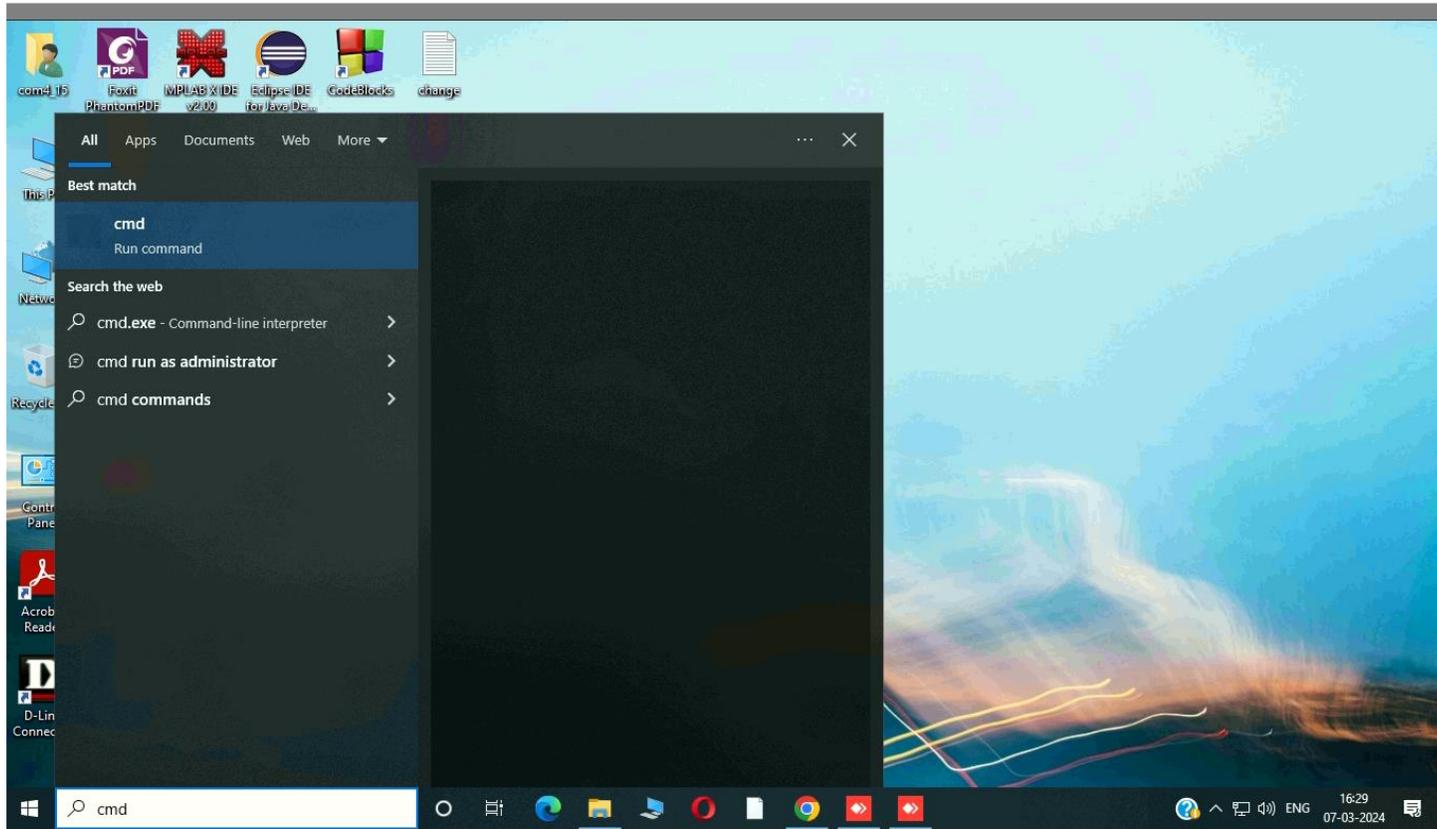


ERA EXPLORER SYSTEM CHECK

- ERA Server Address 192.168.28.41 ✓
- Operating System ✓
Microsoft Windows 10 Home Single Language
- RAM ✓
Availability 2.98 GB RAM Available
- Evidence Storage Checking 
- .NET Framework 
- Internet Availability 
- Microsoft Office 
- Detecting ERA Buddy 
- Application Monitor 
- Worm Approval 
- LAN Speed 

BROWSER
EVIDENCE STORAGE



STEP1: TYPE CMD IN START
BUTTON AND PRESS ENTER
BUTTON

C:\Windows\System32\cmd.exe

Microsoft Windows [Version 10.0.18362.1016]
(c) 2019 Microsoft Corporation. All rights reserved.

C:\windows\system32>wmic bios get serialnumber

STEP2: COMMAND PROMPT
WILL BE OPEN, COPY
BELOW CODE AND PASTE &
PRESS ENTER BUTTON
CODE: "WMIC BIOS GET
SERIALNUMBER

C:\Windows\System32\cmd.exe

```
Microsoft Windows [Version 10.0.18362.1016]
(c) 2019 Microsoft Corporation. All rights reserved.

C:\windows\system32>wmic bios get serialnumber
'wmic' is not recognized as an internal or external command,
operable program or batch file.
```

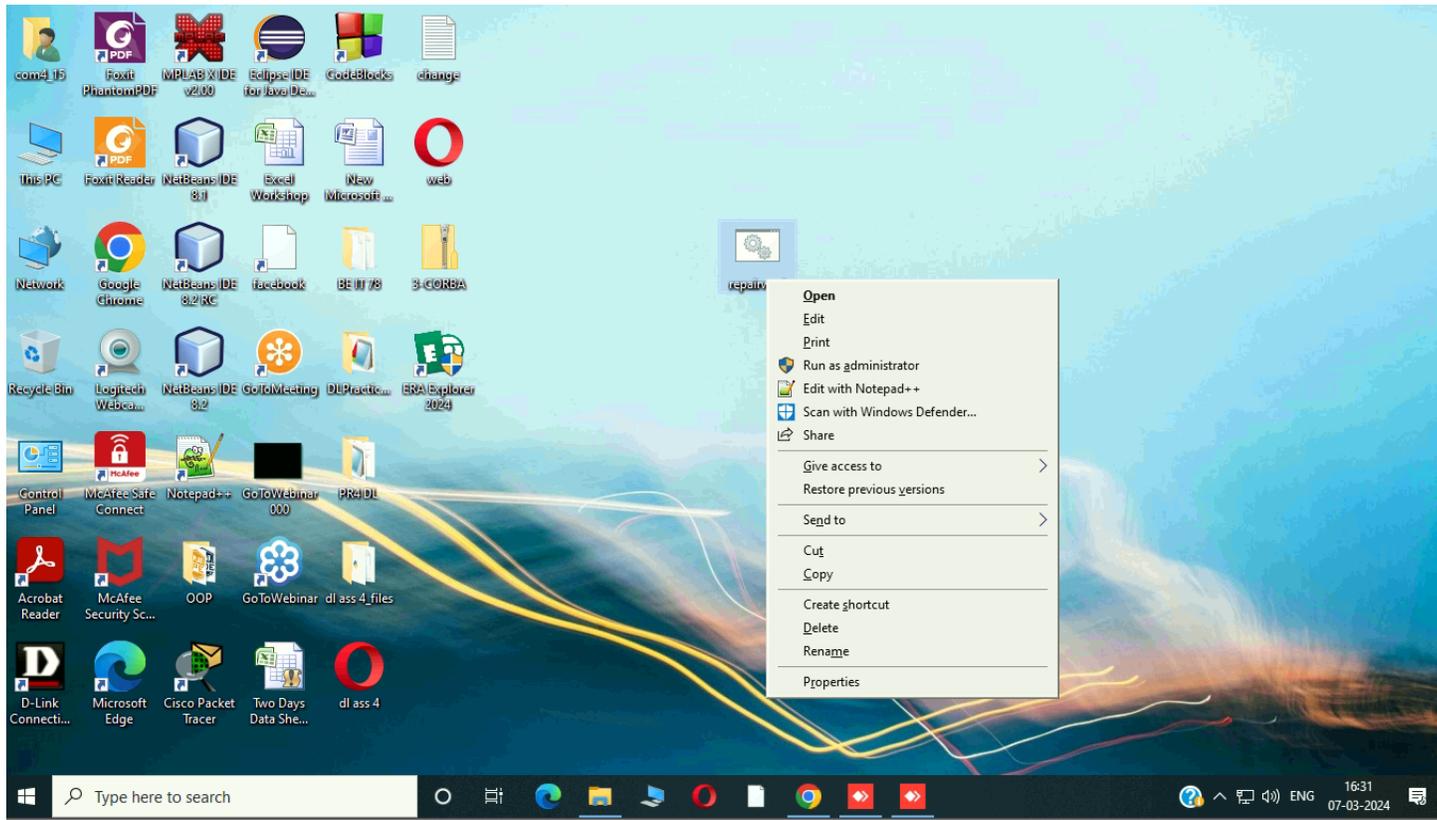
C:\windows\system32>

STEP3: THE
SERIALNUMBER WILL
BE NOT DISPLAY IT
MEANS THE WMIC IS
CORRUPTED.

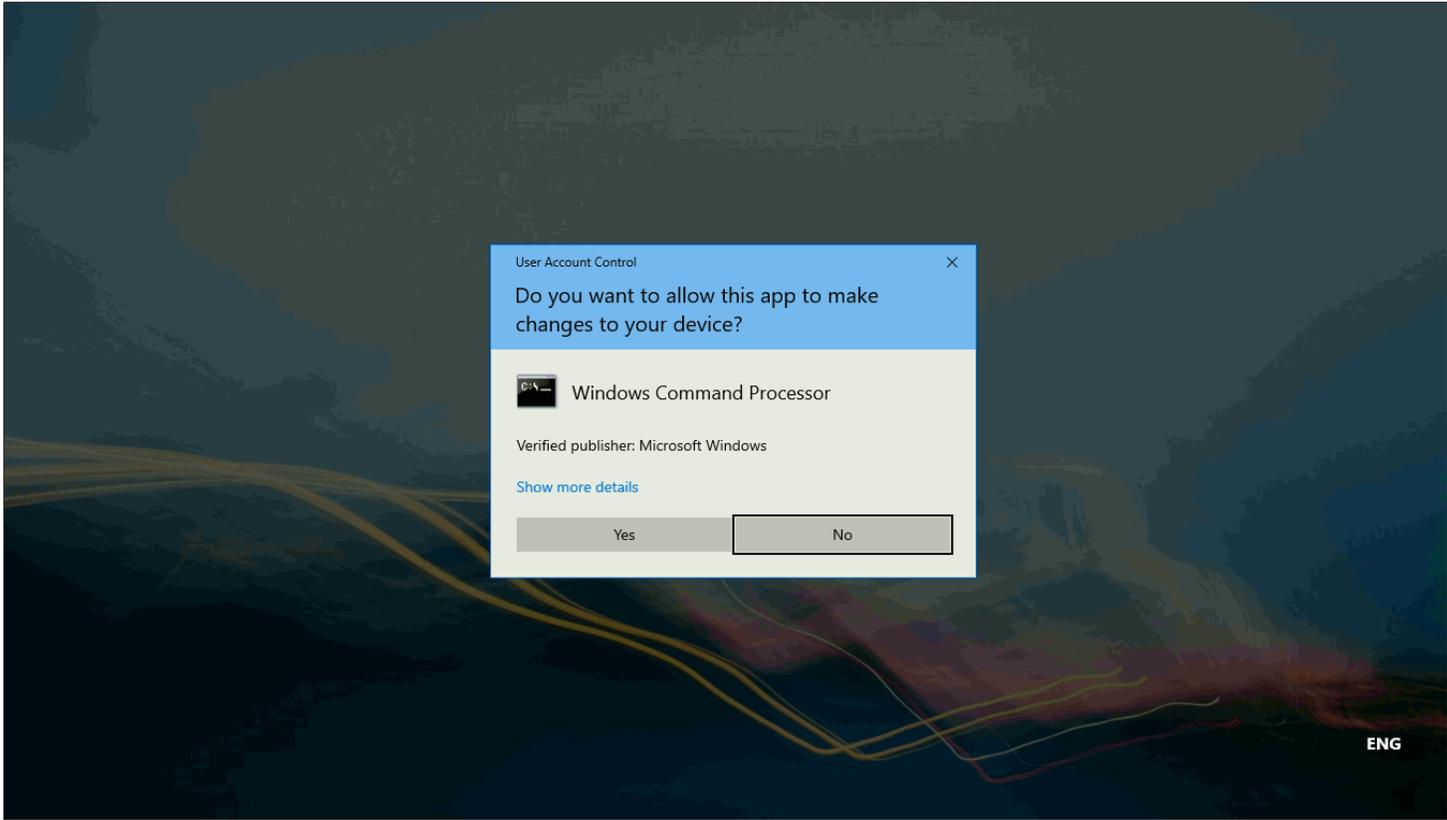
DOWNLOAD THE WMIC REPAIR USING BELOW LINK

Link:

<https://fileshare.mkcl.org/index.php/s/zyiTwob38jfBsFx>



AFTER DOWNLOAD THE
WMIC REPAIR RIGHT
CLICK ON THE EXE AND
CLICK ON "RUN AS
ADMINISTRATOR"



CLICK ON YES
BUTTON

```
C:\windows\System32\cmd.exe
Copyright (c) Microsoft Corp. 1997-2006. All rights reserved.
Parsing MOF file: DMWmiBridgeProv1_Uninstall.mof
MOF file has been successfully parsed
Storing data in the repository...
WARNING: File DMWmiBridgeProv1_Uninstall.mof does not contain #PRAGMA AUTORECOVER.
If the WMI repository is rebuilt in the future, the contents of this MOF file will not be included in the new WMI repository.
To include this MOF file when the WMI Repository is automatically reconstructed, place the #PRAGMA AUTORECOVER statement on the first line of the MOF file.
Done!
Microsoft (R) MOF Compiler Version 10.0.18362.1
Copyright (c) Microsoft Corp. 1997-2006. All rights reserved.
Parsing MOF file: DMWmiBridgeProv_Uninstall.mof
MOF file has been successfully parsed
Storing data in the repository...
WARNING: File DMWmiBridgeProv_Uninstall.mof does not contain #PRAGMA AUTORECOVER.
If the WMI repository is rebuilt in the future, the contents of this MOF file will not be included in the new WMI repository.
To include this MOF file when the WMI Repository is automatically reconstructed, place the #PRAGMA AUTORECOVER statement on the first line of the MOF file.
Done!
Microsoft (R) MOF Compiler Version 10.0.18362.1
Copyright (c) Microsoft Corp. 1997-2006. All rights reserved.
Parsing MOF file: dnsclientcim.mof
MOF file has been successfully parsed
Storing data in the repository...
Micro
Copyright (c) Microsoft Corp. 1997-2006. All rights reserved.
Parsing MOF file: dnsclientpsprovider.mof
```

AFTER COMPLETE
THE PROCESS THE
WINDOW WILL CLOSE
AUTOMATICALLY

MKCL
ERA



ERA EXPLORER SYSTEM CHECK

- ERA Server Address 192.168.28.41 ✓
- Operating System ✓
- RAM Microsoft Windows 10 Home Single Language ✓
- Availability 2.76 GB RAM Available ✓
- Evidence Storage Drive E: 281.75 GB Free ✓

THEN CHECK THIS
ISSUE WILL GET
RESOLVED