Issue: "Learner profile is block"



Steps to solved :

Step1:- Do the LF login

Step2:- Click on the report tab

Step3:- generate the report for respective batch

Step4: Search the learner name or code

Step5: click on the unblock tab (See the screenshot below for your reference)

.eport				Q Search		
						Total Learners : 4
ame			Login ID	Learner Pin		Learner code
Time Spent 44:20:48	Percentage 112%	Session Completion 50	Challenges Solved 410	Learning end date 31st Oct, 2020	z	
ame			Login ID	Learner Pin		Learner code
Time Spent 61:35:57	Percentage 105%	Session Completion 50	Challenges Solved 410	Learning end date 28th Feb, 2021	ź	