

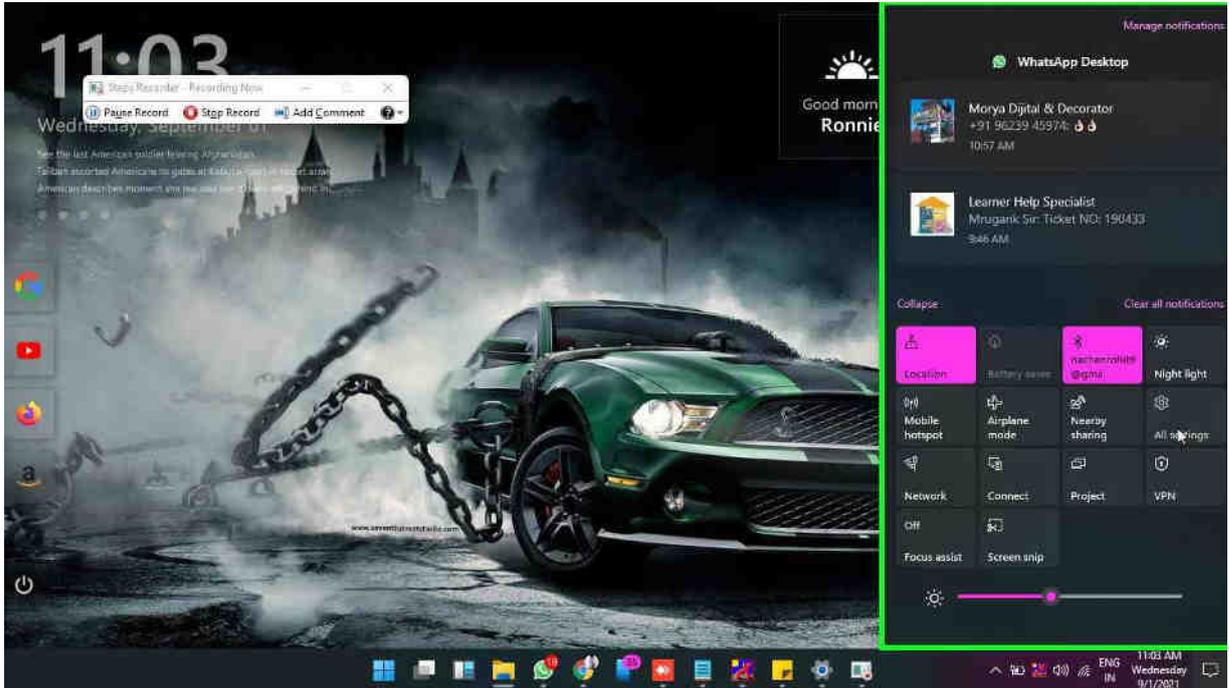
Issue – NET framework version issue.



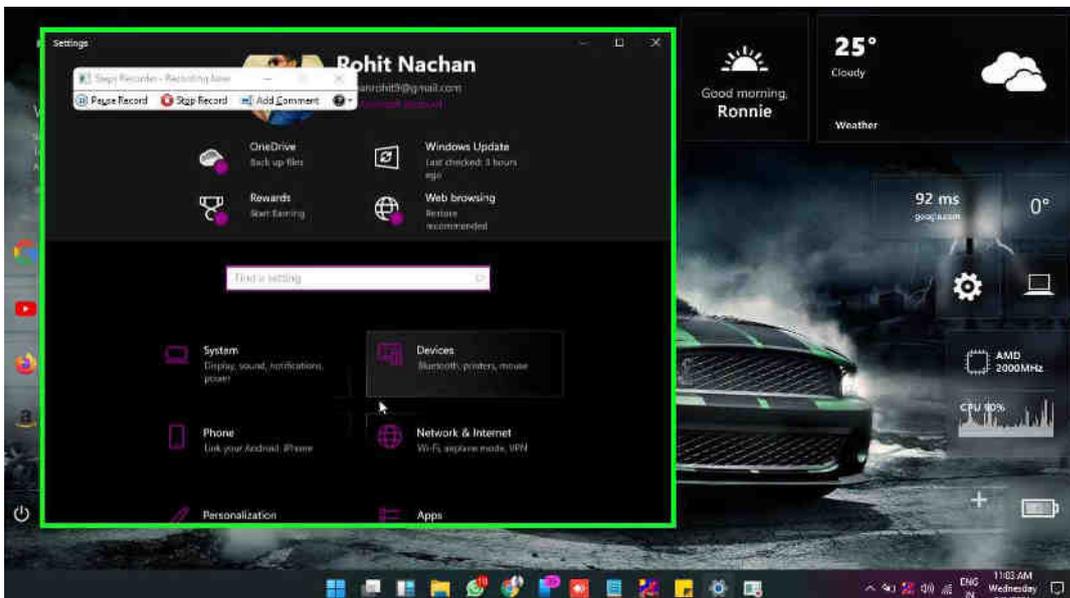
Step 1: User left click on "Action Center, No new notifications (button)"

No screenshots were saved for this steps.

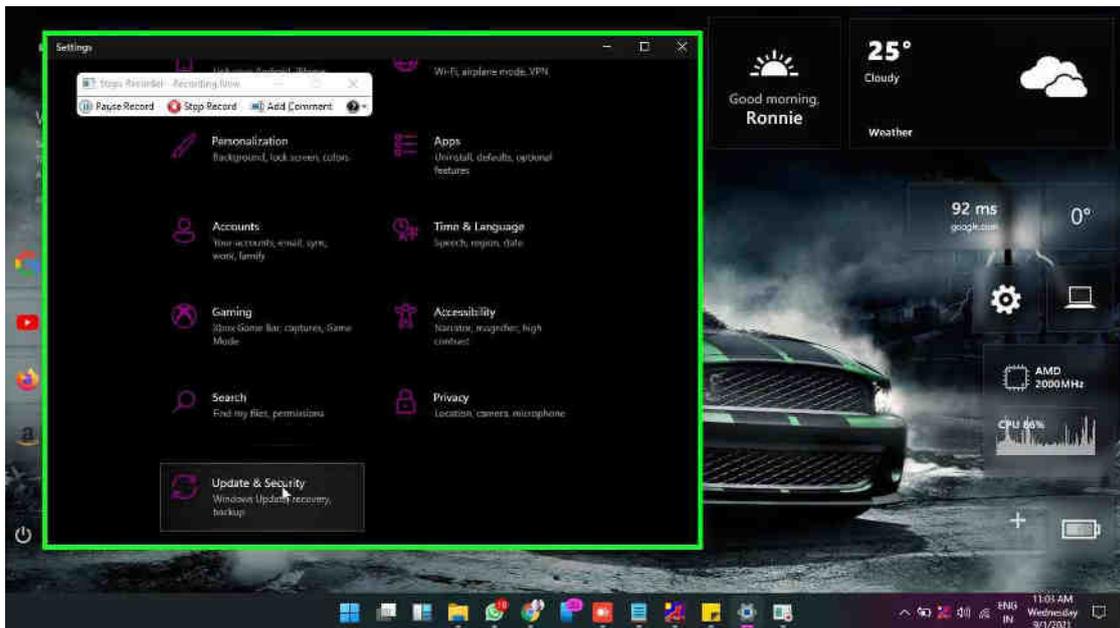
Step 2: Click on "All settings (button)" in "Action center"



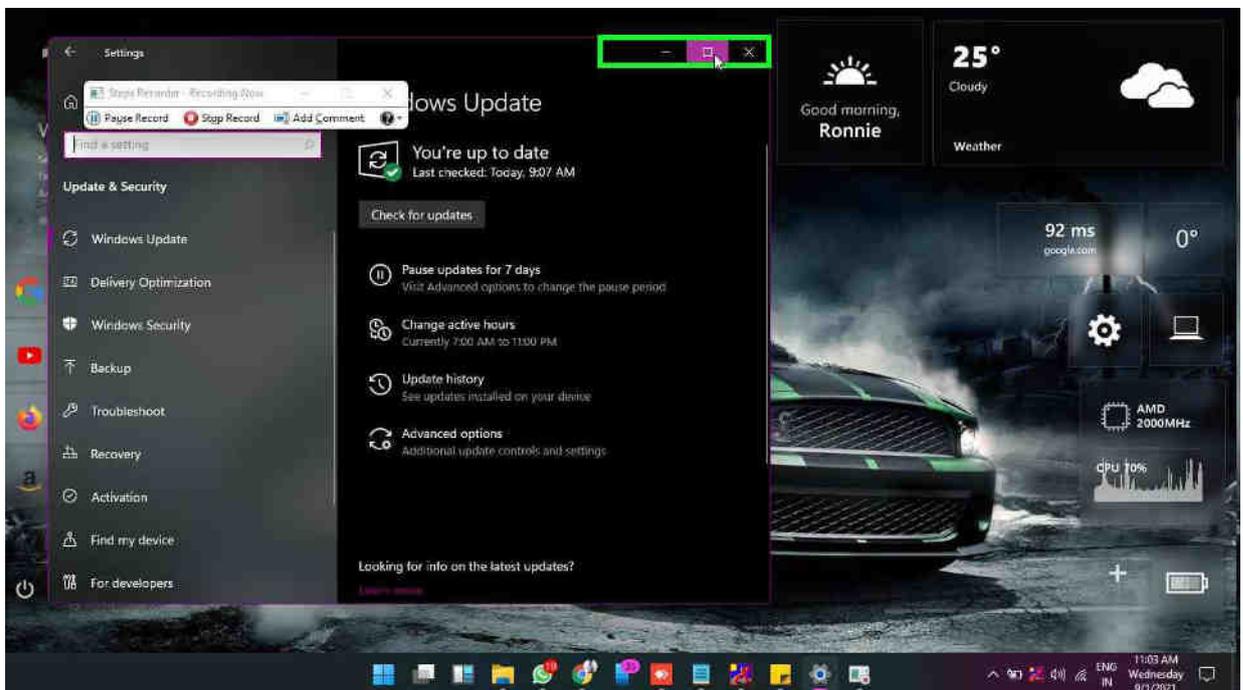
Step 3: Scroll down on "Settings (window)" in "Settings"



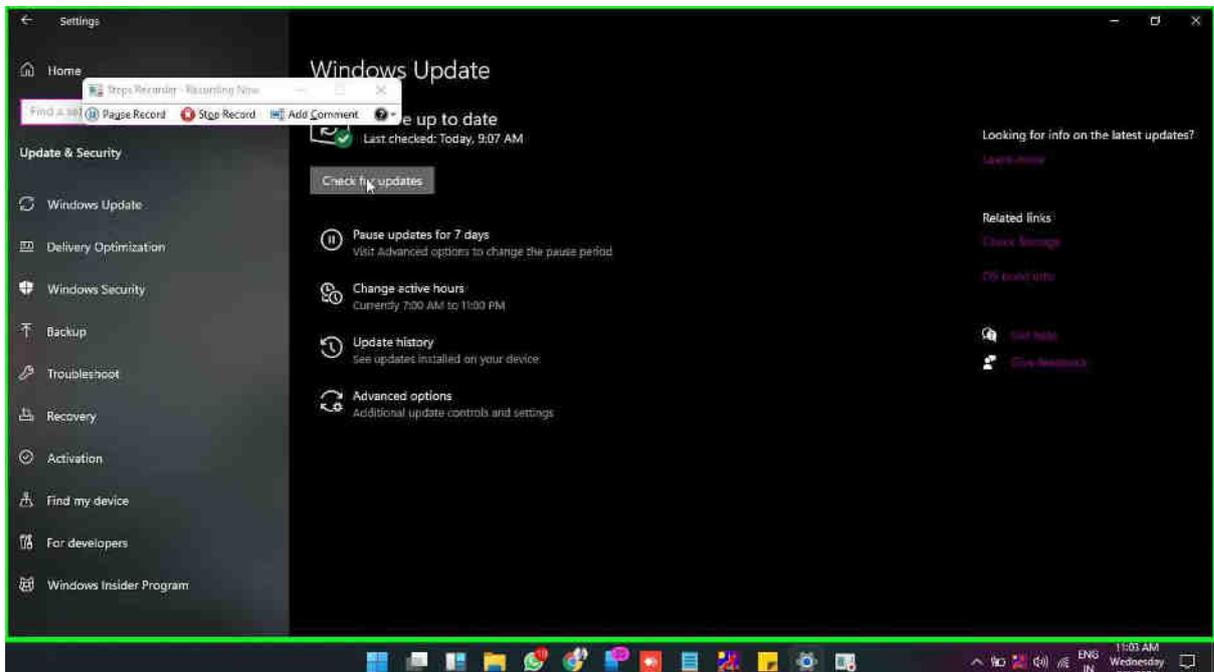
Step 4: Click on "Update & Security (text)" in "Settings"



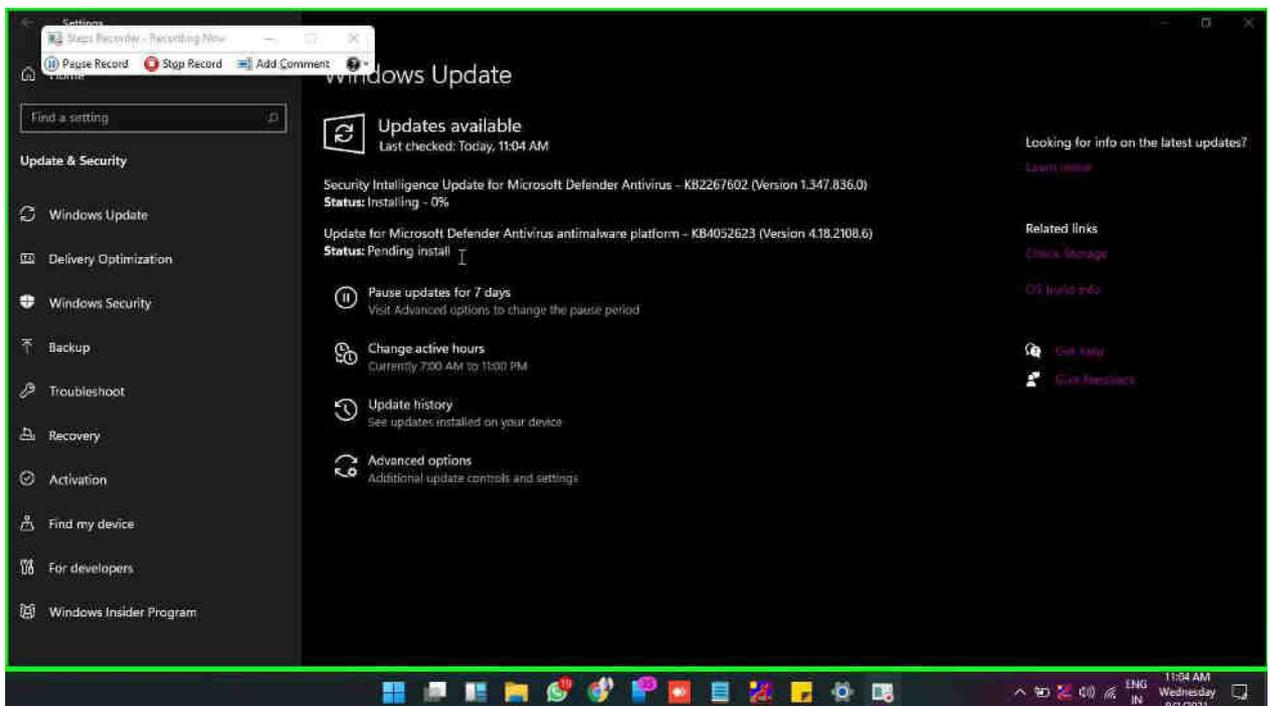
Step 5: Click on "Maximize Settings (button)" in "Settings"



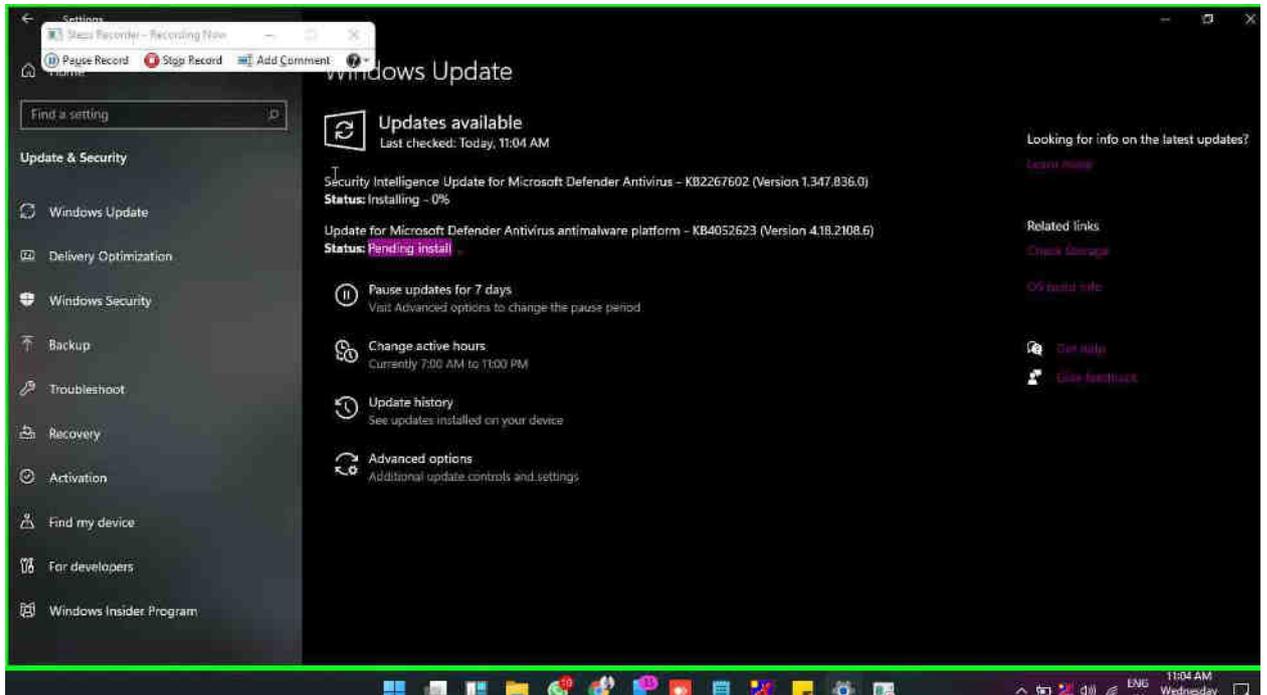
Step 6: Click on "Check for updates (button)" in "Settings"



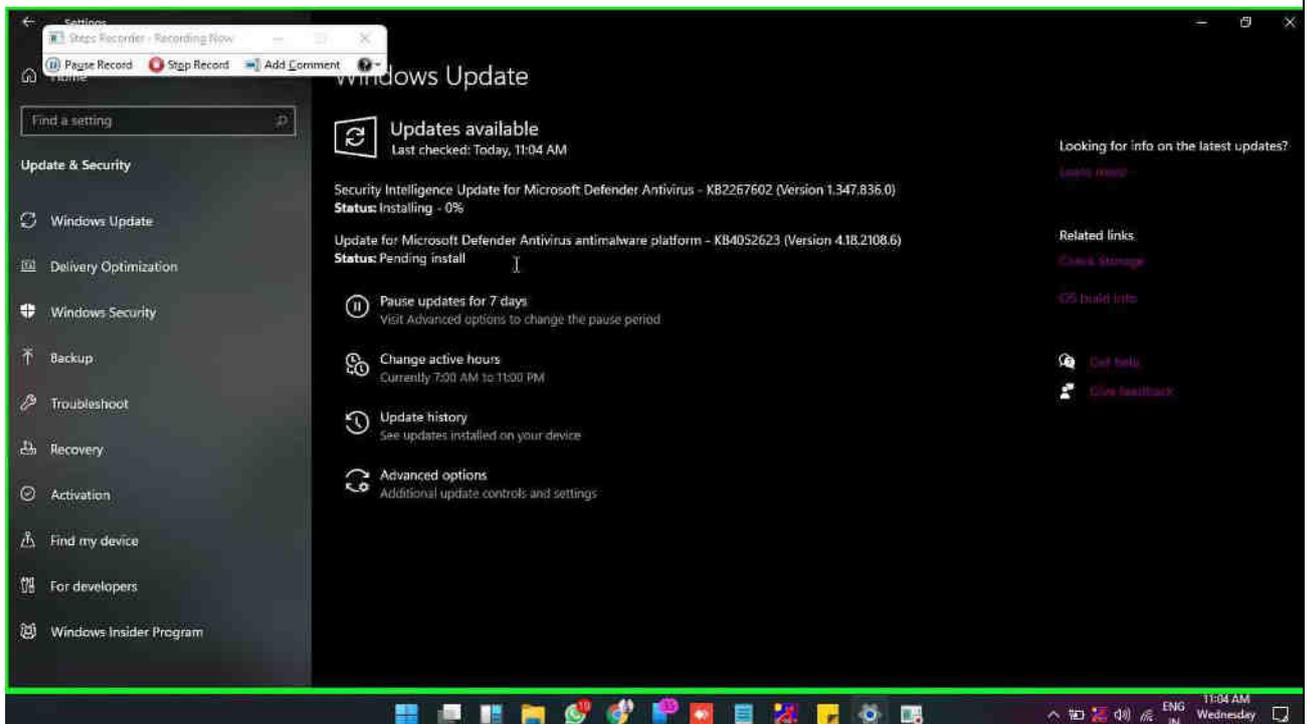
Step 7: Drag the mouse start on "Pending install (text)" in "Settings"



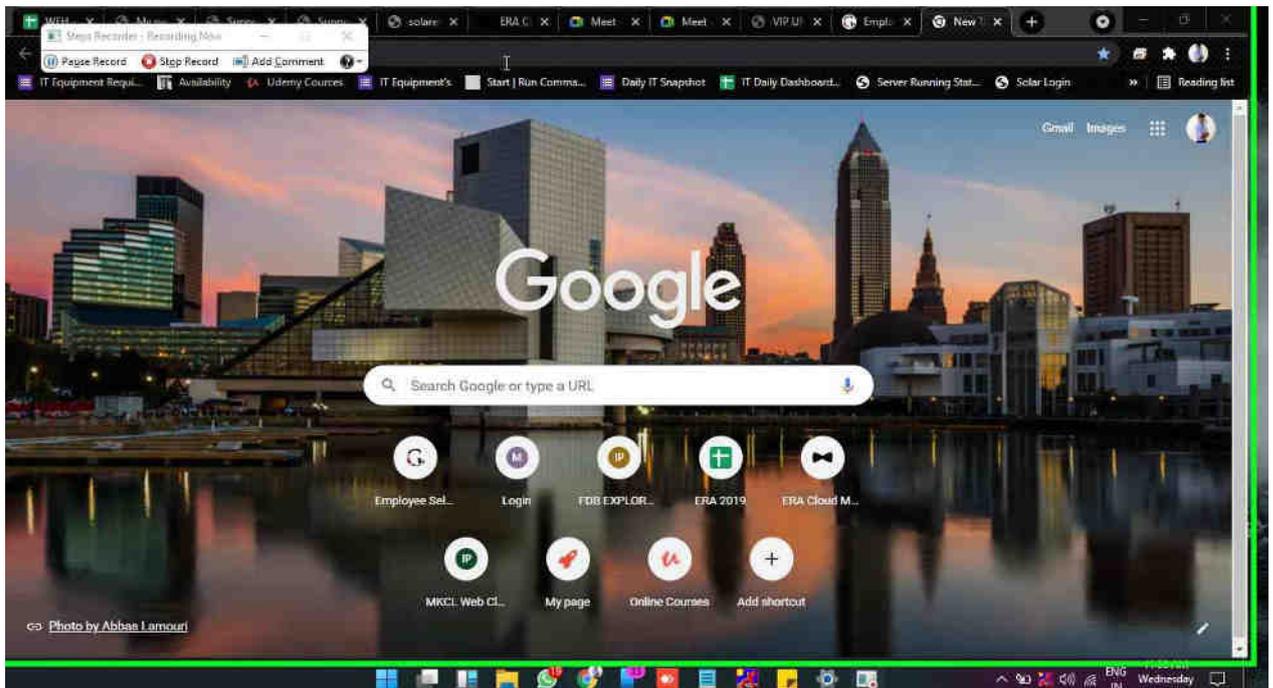
Step 8: mouse drag end on "Security Intelligence Update for Microsoft Defender Antivirus - KB2267602 (Version 1.347.836.0) Installing - 0% (text)" in "Settings"



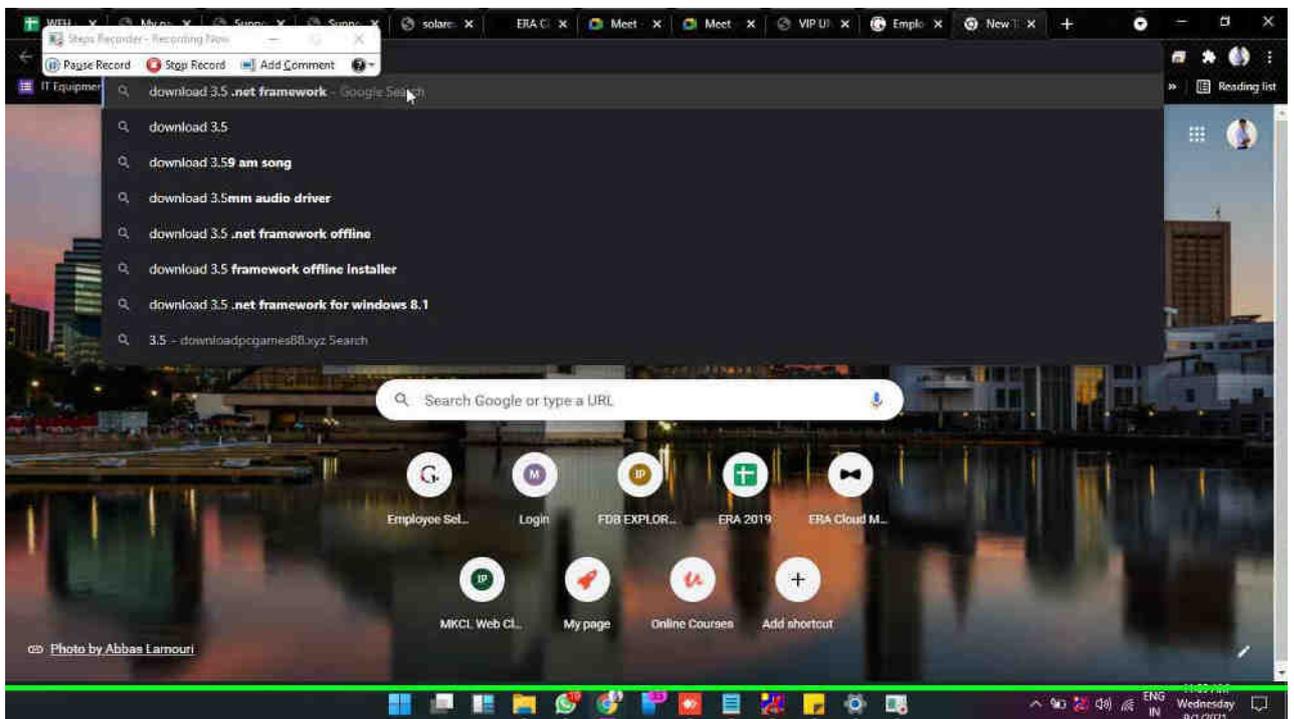
Step 9: User left click on "Pending install (text)" in "Settings"



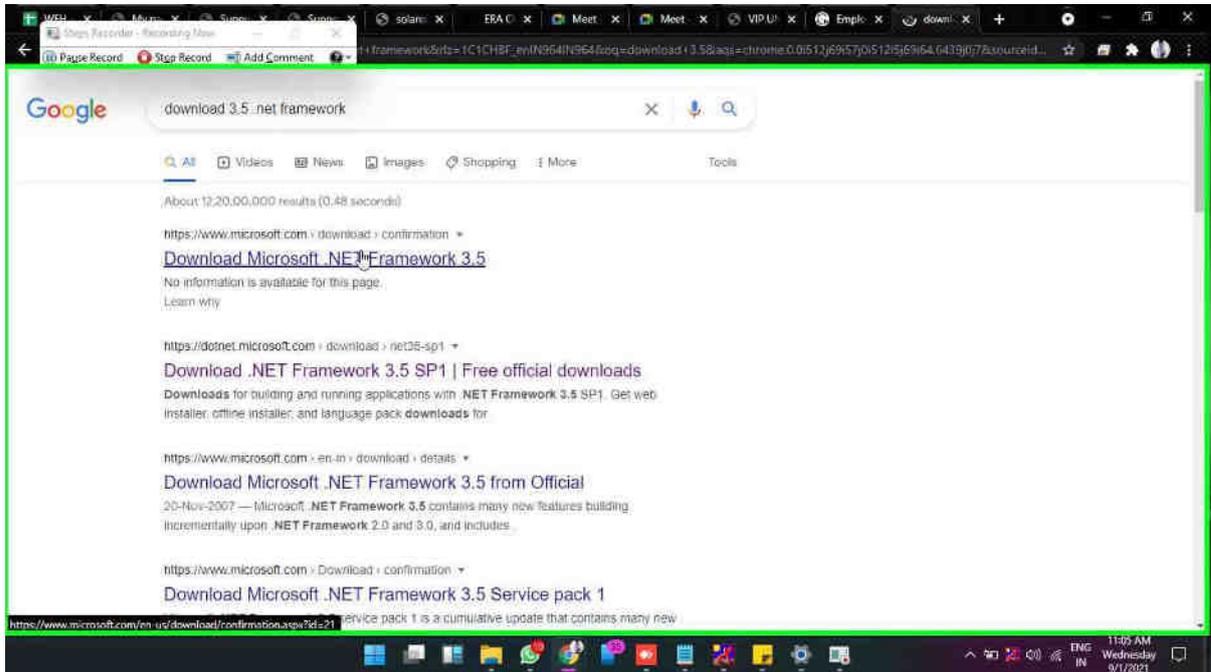
Step 10: Click on "New Tab - Google Chrome "



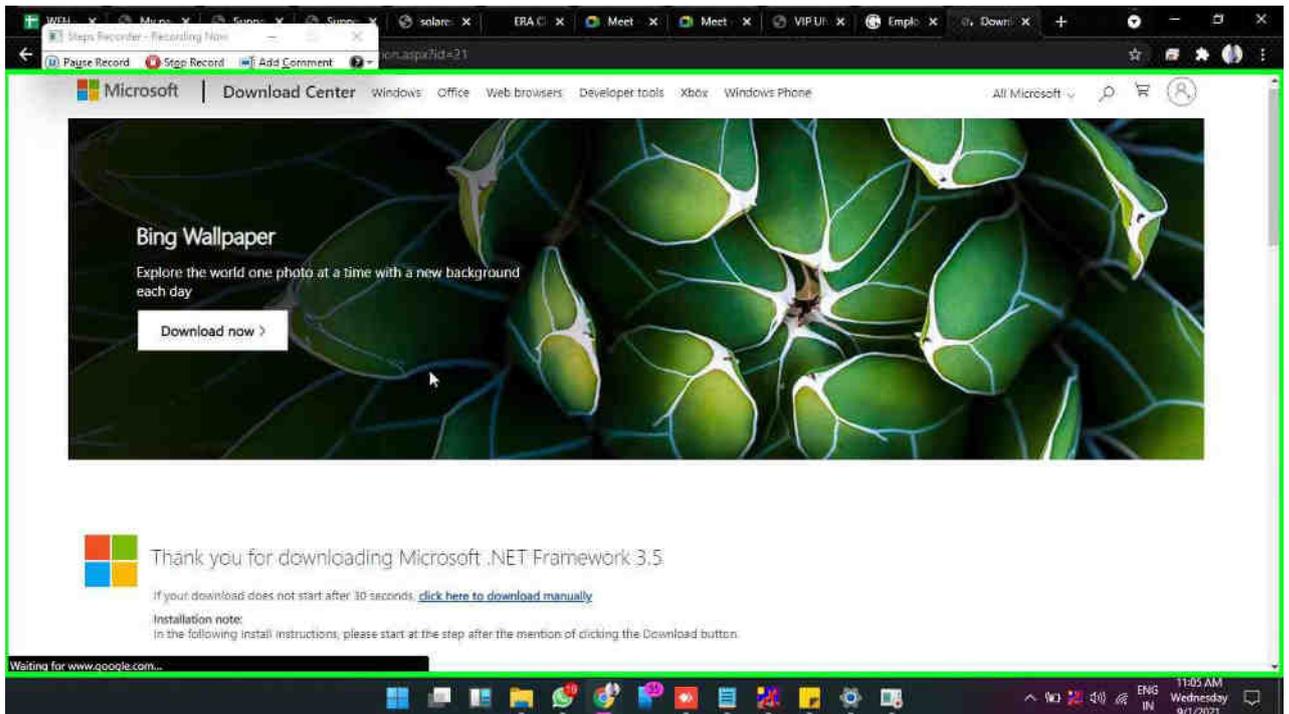
Step 11: "download 3.5 .net framework - Google Search -



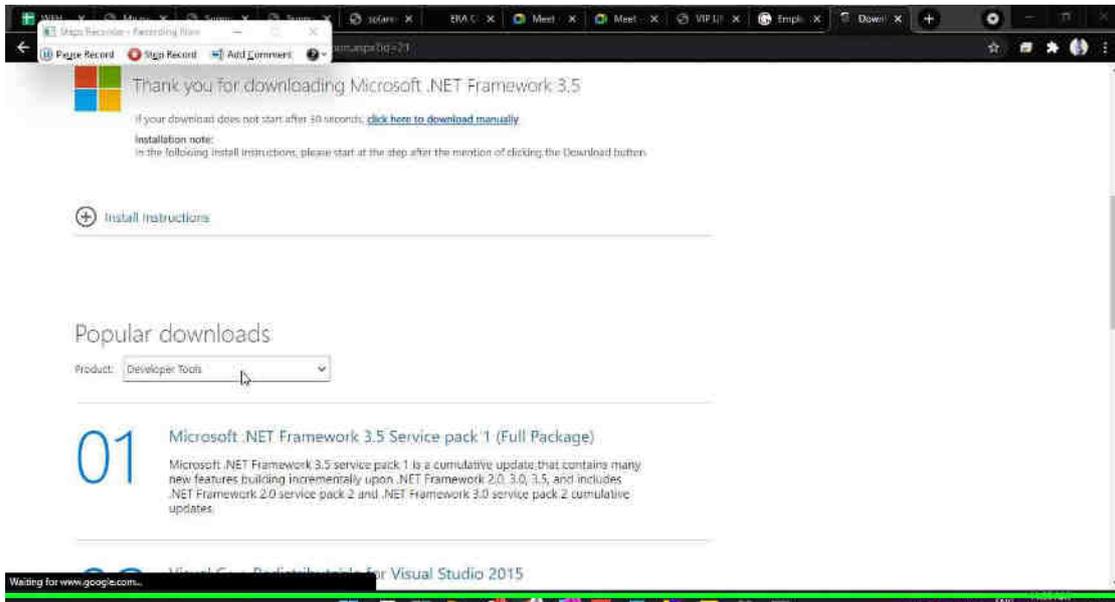
Step 12: "download 3.5 .net framework - Google Search (document)" in "download 3.5 .net framework –



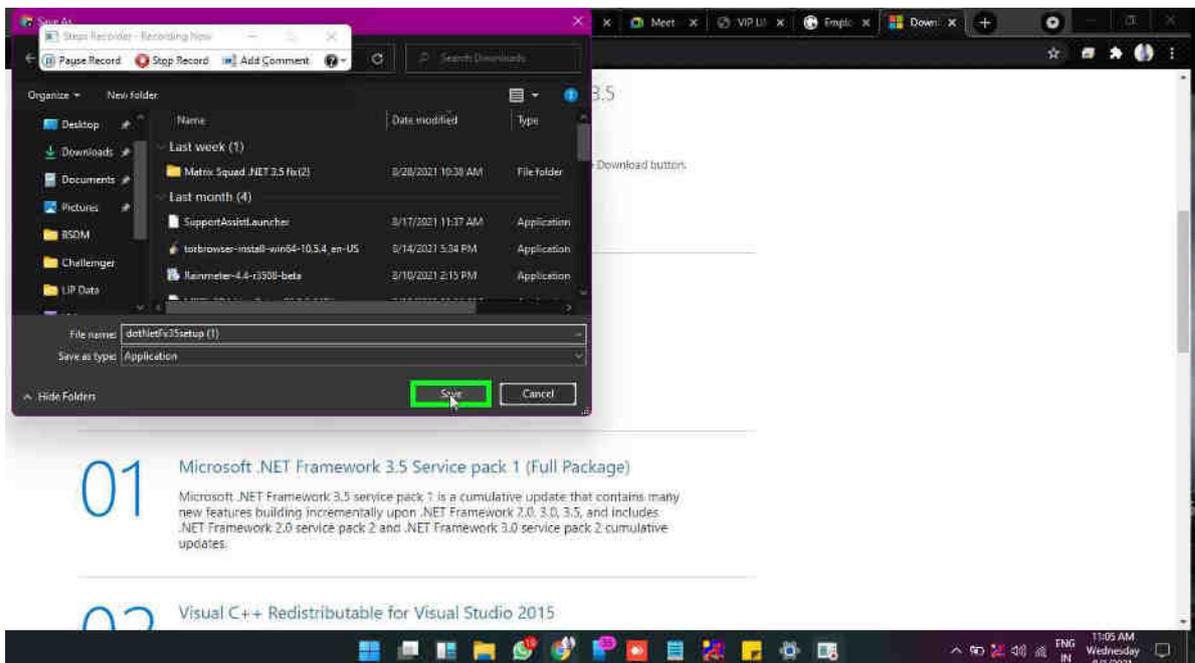
Step 14: mouse wheel down on "Close-up of Queen Victoria Agave. (image)" in "Download Microsoft .NET Framework 3.5 from Official Microsoft Download Center - Google Chrome"



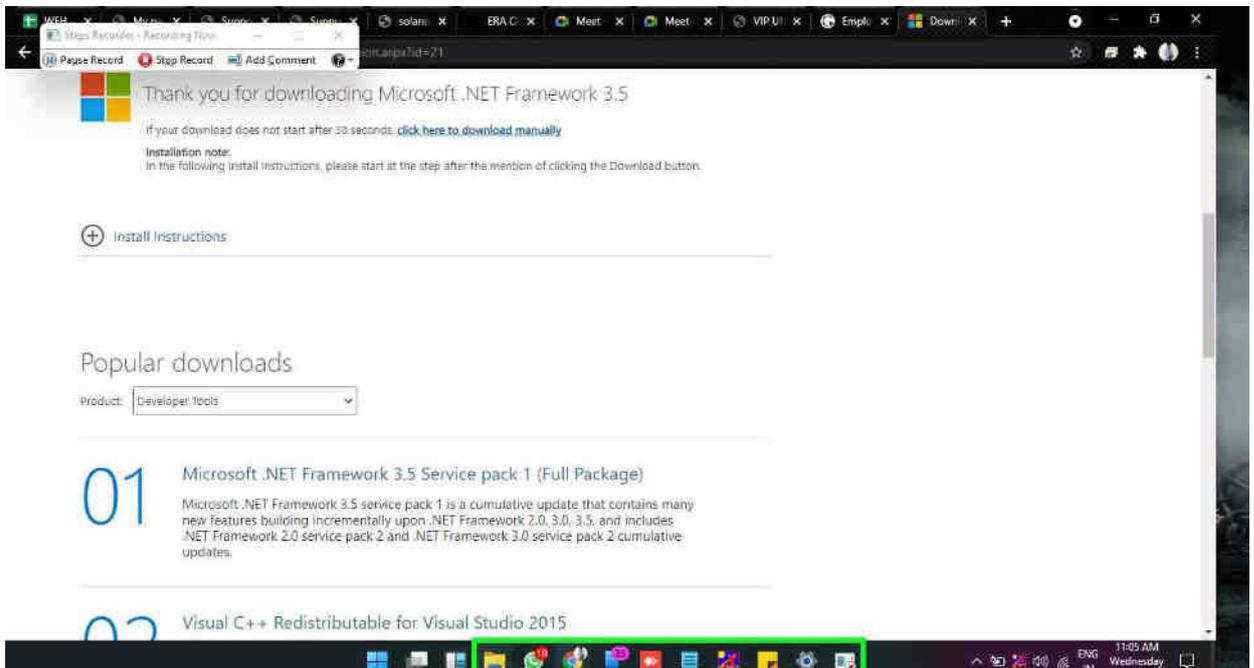
Step 15: Click on "Download Microsoft .NET Framework 3.5 from Official Microsoft Download Center (document)" in "Download Microsoft .NET Framework 3.5 from Official Microsoft Download Center - Google Chrome"



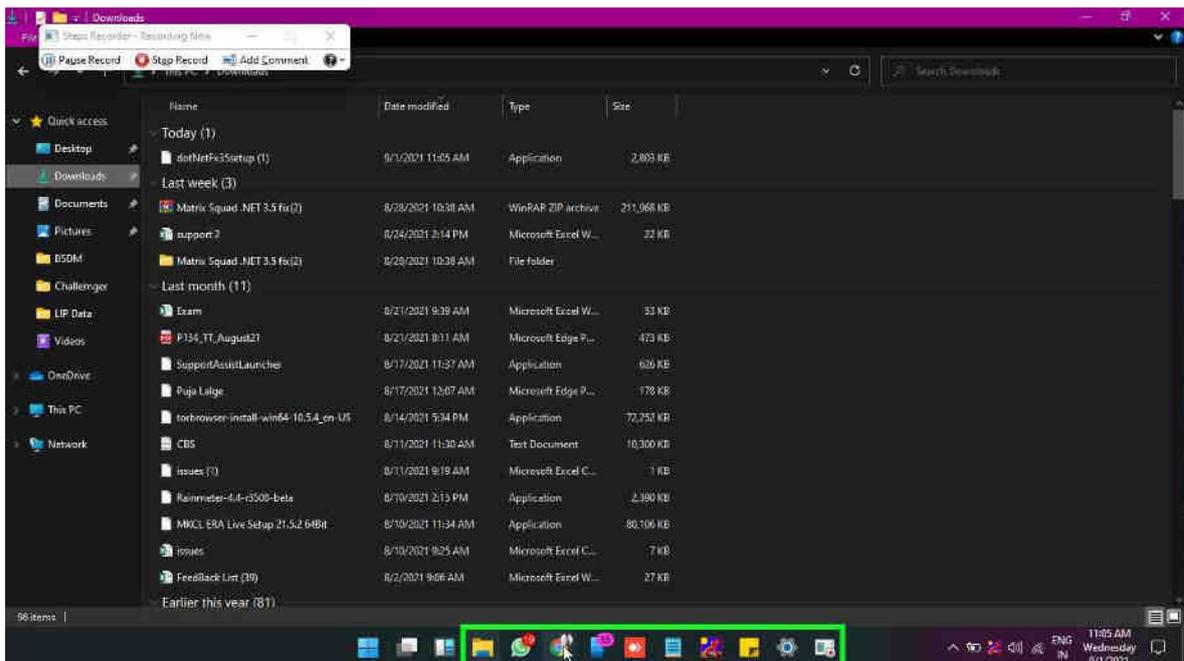
Step 16: click in "Save As"



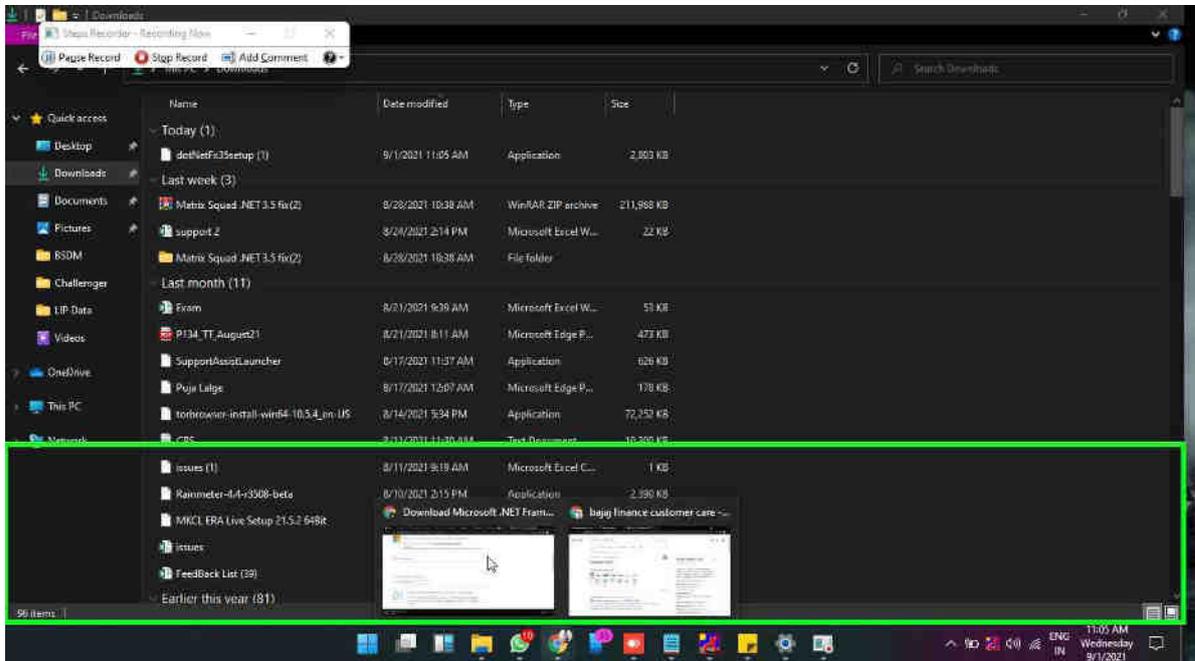
Step 17: User left clicked



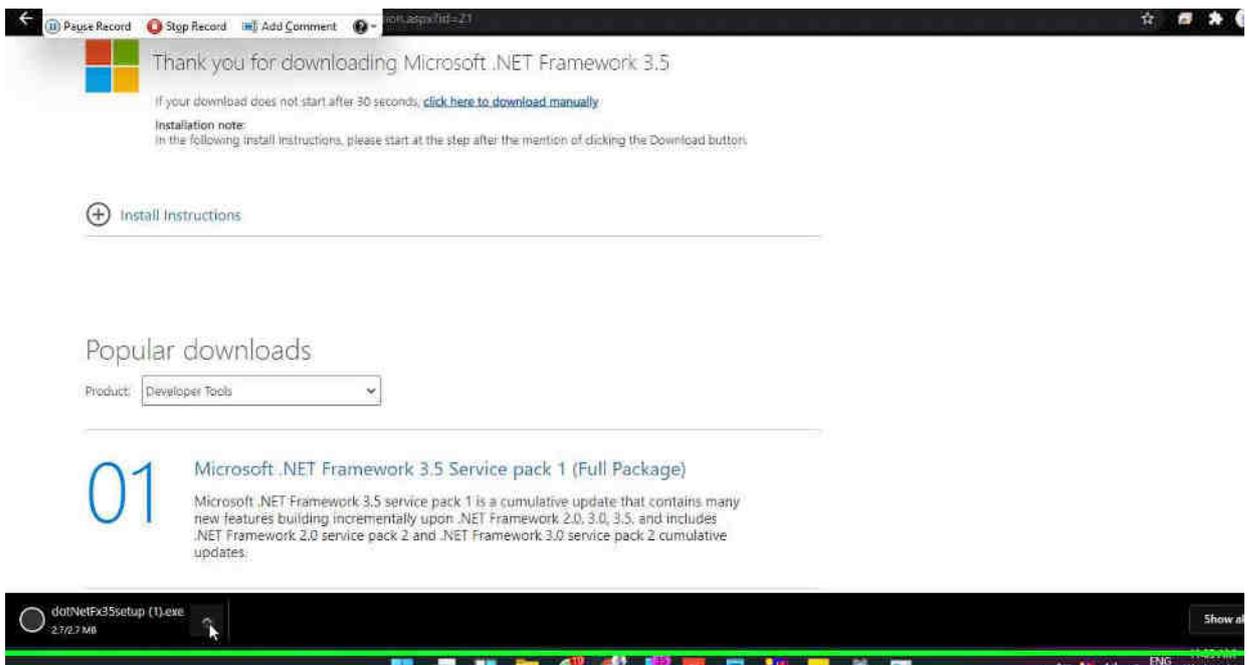
Step 18: Click on "Google Chrome - 2 running windows (button)"



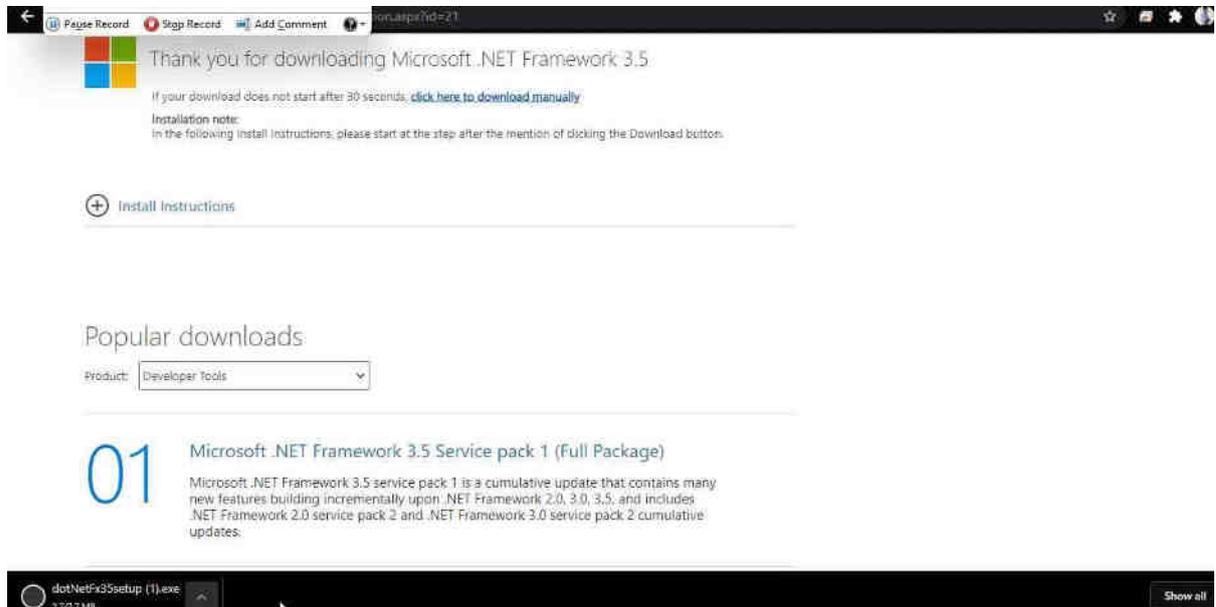
Step 19: User left clicked



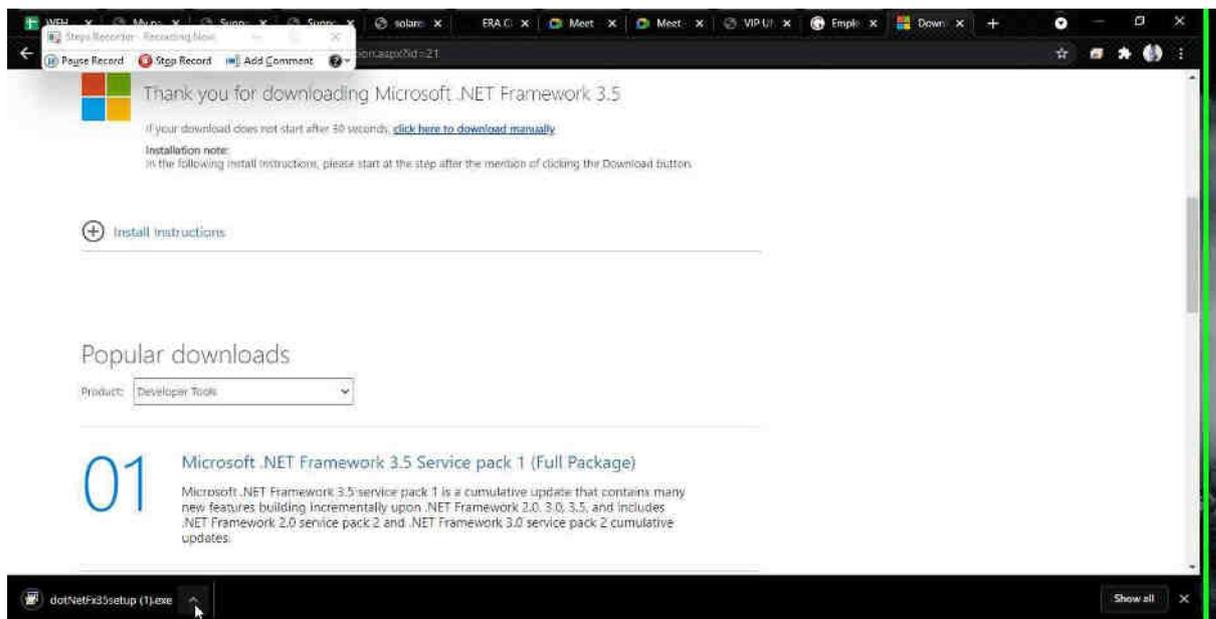
Step 20: click on "Options menu (button)" in "Download Microsoft .NET Framework 3.5 from Official Microsoft Download Center - Google Chrome"



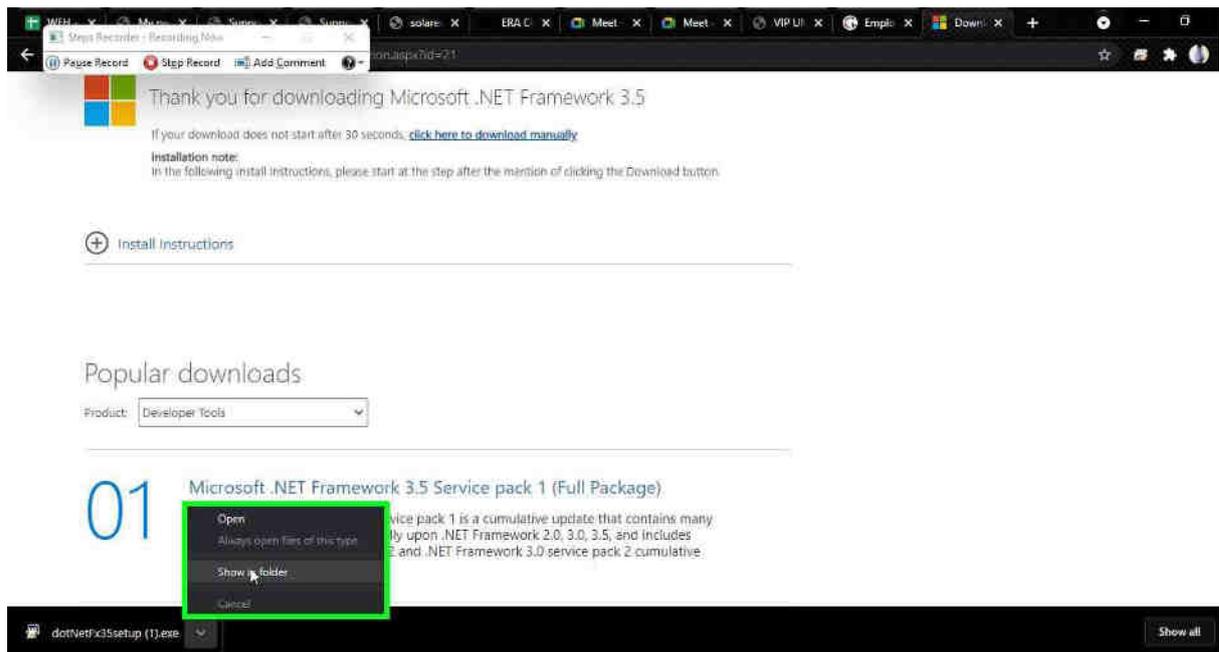
Step 21: Click on "Google Chrome (pane)" in "Download Microsoft .NET Framework 3.5 from Official Microsoft Download Center - Google Chrome"



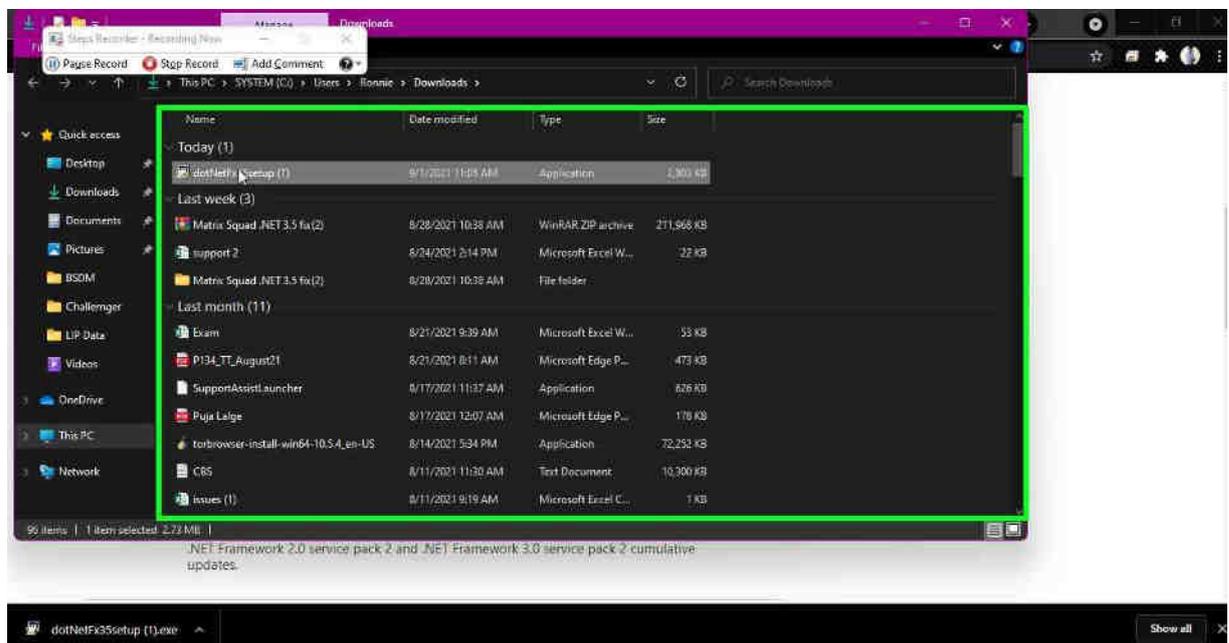
Step 22:) Click on "Options menu (button)" in "Download Microsoft .NET Framework 3.5 from Official Microsoft Download Center - Google Chrome"



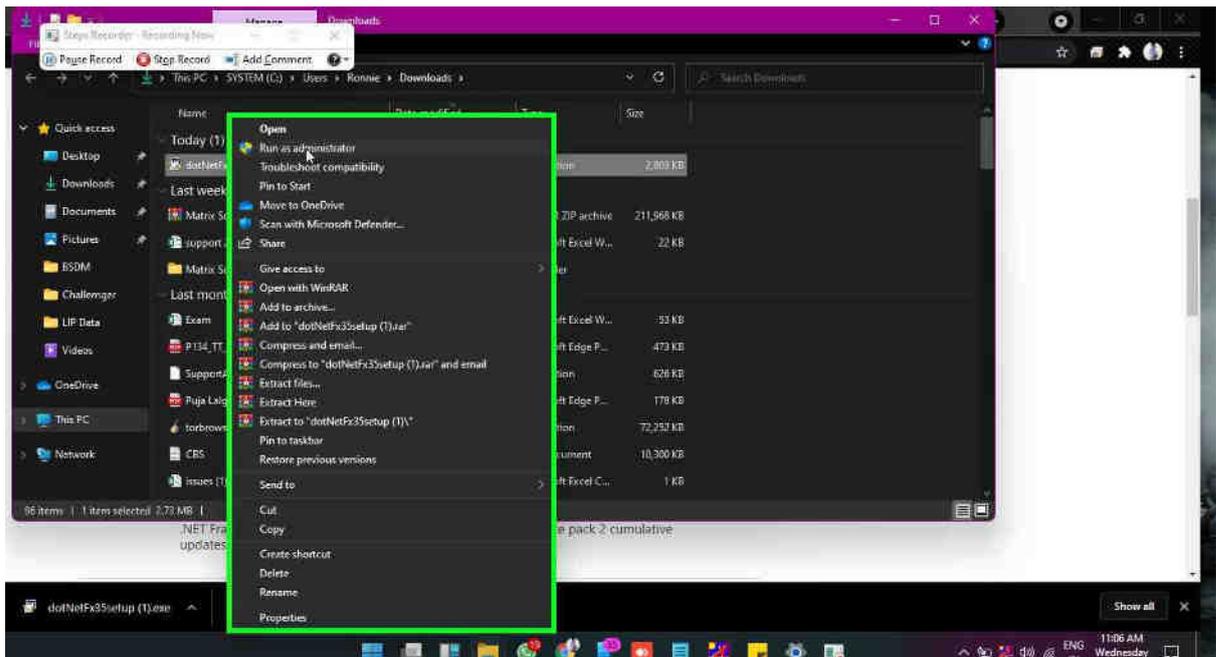
Step 23: User left clicked



Step 24: User right click on "Name (edit)" in "Downloads"



Step 25: Click On Run as administrator.



Step 26: After Installing the set up restart the PC and start the ERA Explorer. Issue will get solved.